

# Other Local Services



## Community Housing

**Settle** (formerly North Hertfordshire Homes) is responsible for Wolverley House, some cottages in Back Street, and some of the houses and flats in Dixies Close, Ashwell Street and Station Road.

Wolverley House in Gardiners Lane provides sheltered and retirement housing. Facilities include 32 flats, lounge, dining room, guest facilities, laundry and garden. There are regular social activities for residents.

Contact: **Settle**  
Rowan House, Avenue One, Letchworth, Herts. SG6 2WW  
☎ 0330 343 0016 ✉ customer.service@settlegroup.org.uk  
www.nhh.org.uk

For Ashwell Housing Association, please see page 16.  
For Moss Cottage Homes, please see page 14.



## Royston and District Community Transport

We offer door-to-door transport for people living in Royston and the surrounding villages of N. and E. Hertfordshire and S. Cambridgeshire who are unable to use conventional public transport or do not have the use of a car.

We can help with any kind of trip, including medical, social or shopping. Our current charge is 50p per mile and there is a minimum charge of £4.50.

Volunteer drivers provide the transport, using their own cars. We also have wheelchair accessible MPVs and mini-buses.

New volunteers are always needed.

[www.roytrans.co.uk](http://www.roytrans.co.uk)  
☎ 01763 245228



## Police

The Police Officer who covers the Ashwell area is:  
**PC Mark Ellwood**, ✉ mark.ellwood@herts.pnn.police.uk

In an emergency, when there is a danger to life or a crime is actually taking place, ☎ 999.

The Royston Rural Safer Neighbourhood Team is based at Royston Police Station. The officer in charge of this team is **Sgt Jon Vine**. The local Police Community Support Officers for Ashwell are: **PCSO Chris Brabrook**, ✉ chris.brabrook@herts.pnn.police.uk and **PCSO Penny Tomsett**, ✉ Penelope.tomsett@herts.pnn.police.uk

To speak to either Sgt Vine or PCSOs Brabrook or Tomsett, please phone ☎ 101 and ask for them in person. For non-emergencies where police attendance is required, to report a crime or to report any other incidents, ☎ 101

**Please do not use social media as a venue for communication in any of these circumstances.**



## Public Transport from Ashwell

Information correct at the time of writing.

Hertfordshire travel information is available at [www.intalink.org.uk](http://www.intalink.org.uk) or on the Traveline website: [www.traveline.info](http://www.traveline.info). You can also contact Traveline by telephone: ☎ 0871 200 22 33.

Bus timetables are displayed at the West End junction, opposite the Three Tuns in the High Street and at the War Memorial junction.



## Meals on Wheels...and More

The Meals on Wheels service is run by Hertfordshire Independent Living Service (HILS) on behalf of the County Council and provides a meal service for those people unable to provide meals for themselves. You can choose from a wide range of meals, even if you have a food allergy or a special diet, including soft and purée food. Specialist Kosher, Asian Halal, Caribbean and West Indian menus are also available.

The price per main meal is £4.75 (from 1st April 2018 but may increase on 1st April 2019). This includes a main meal and a pudding. Breakfast packs cost £2.95. Tea-time packs £3.45. All the prices include delivery and a welfare check as standard. The cost of this service is subsidised by Hertfordshire Councils.

All food is delivered between 11:30 am and 2:00 pm.

Anyone who does not receive food but would like someone to pop in and check they are okay can sign up for £3.50 per visit.

If you are coming back from hospital, the service can provide a free grocery bag delivered to your home or hospital reception but only on receiving a referral from a health or social worker. We also install community alarms, telecare equipment, and key safes to help keep people safe in their homes.

The Nutrition Service offers free health screenings, information and advice about staying healthy, and free food for people at risk of malnutrition. HILS also work with a local optician to offer home eye tests, and offer an advocacy service to help people make good decisions about their health and wellbeing. HILS also run dementia fun clubs and support groups across the county.

For more information about receiving these services please contact

**Hertfordshire Independent Living Service:**

☎ 0330 2000 103  
✉ info@hertsindependentliving.org

By post: Hertfordshire Independent Living Service,  
Unit 16, Green Lane One, Blackhorse Road, Letchworth, Herts. SG6 1HB



## Reporting Faults

Roads, pavements, street lighting and overgrown hedges are the responsibility of Hertfordshire County Council.

Faults, including any problems with grass cutting in the summer, should be reported to them online.

Go to: [www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)  
then click on the 'Potholes and faulty street lights' picture – or ☎ **0300 123 4047**

Problems with waste, recycling, bin collections, street cleaning, litter, fly-tipping, dog-fouling or graffiti should be reported to North Herts District Council at

[www.north-herts.gov.uk](http://www.north-herts.gov.uk)  
or ☎ 474000 (9:00 am to 5:00 pm, Mon – Fri)  
or ☎ 0800 328 6023 (bin collections, out of hours)  
or ☎ 0300 777 4125 (street cleaning, out of hours)

If you are in any doubt, both authorities will point you in the right direction. The Ashwell Yearbook also has details of who is responsible for what on pages 12-13



## Post Office

At the time of writing the Post Office is open in the Parish Room at the following times:

Monday afternoons 13:00 – 16:30  
Wednesday afternoons 12:30 – 15:00  
Friday mornings 09:30 – 12:00

It provides most of the Post Office services, including banking.

# Classified Directory 2019

Accountants	Berry Accounting Services, Litlington (p 63)	01763 852622
	LIRIC, Steeple Morden (p 17)	01763 853633
	The Wright Accounts Services (p 73)	743159 07872 880107
Bakers	Days of Ashwell, High Street	742112
Basket Maker	Sandra Barker, Gardiners Lane	743009
Beauty Treatments	Beauty Barn (p 65)	07990 311794
	Ashwell Beauty at Rhubarb and Mustard	743462
	Wendy Scott	743434
Boarding Kennels And Cattery	Country Boarding Kennels, Slip End	742658
Builders	S D Brown Building Contractors (p 23)	659884 01767 631046 07760 241922
	Mick Huggins, Ashwell Street (p 31)	742454 07762 965323
	Bartlett & Rose, West End	07802 710816
	M R Carter & Sons, Melbourn	01763 222027
Building Design/Survey	Robert Swain	742542
Butchers	Crumps, Mill Street (p 76)	742255
Car repairs, fuel and sales	Ashwell Garage, Station Road (p 65)	742310
	Colourcode Mobile Paint Repairs, Mike Holmes	742991
	Mantles (Inside Front Cover)	01763 722780
Caravan Sites	Ashridge Farm Caravan Club	742527
	Loves Lane Camping & Caravanning	742382
Care Services	Carewell of Ashwell	07545 273483
	Care Choices (p 39)	01223 207770
	Broadoak (inner back cover)	01992 551900
Child Care/Activities	Ashwell Playgroup (p 26)	07565 528194
	Gloria's Day Nursery, West End	742219
	Messy Play (p 27)	
	Baby and Toddler Group (p 27)	
	Bury Lane Fun Barn, Melbourn (p 61)	01763 260418
Chimney Sweep	Mills & Sons Chimneys (p 15)	417006 07736 172988
Churches	C of E, The Rev'd Robert Evens	742277
	URC, Mrs Chris James	742684
	Quakers, Mr Ian Chandler	743091
	RC, Father Denis Sarsfield	893127
Citizens Advice Bureau	Royston Office	03444 111444
Community Transport	Royston & District Community Transport (p 86)	01763 245228
Computers	Sigma Office (p 22)	742783
Councillors County District	Steve Jarvis, Hertfordshire County Council (p 12)	01438 727122
	Janine Paterson, North Hertfordshire District Council (p 13)	491880
Coffee shop, deli and gifts	Rhubarb & Mustard, High Street	743462
Dentist	Ashwell Dental Surgery, High Street	742353
Doctors	Ashwell Surgery, Gardiners Lane	417377
Dog Training	Completely Canines, Station Road (p 74)	07969 428293
Education	Ashwell Primary School (p 24)	742297
	Knights Templar	620700
Electrician	Collings Electrical (p 21)	0800 180 4042
Estate Agent	Country Properties (p 37)	742077
	Ashwell Office Baldock Office	895061
Farm Shop	Sarah's Farm Shop	01763 852376
	Bury Lane, Melbourn (p 61)	01763 260418
Floor Sanding	Paul Wood Flooring (p 39)	07710 477089
Foot Health	Kate E Cumins (p 57)	07917 679363



Funeral Directors	Neville Funeral Service, Hitchin (p 44)	444910
Garden Centre	Bickerdikes, Letchworth (p 32)	673333
Garden Design and Maintenance	Jane Buxton (p 59)	742173
	Steve White	834244
Garden Furniture	Martin Sheds, Hinxworth (p 76)	07921 163162
General Stores	Ashwell Stores, High Street	742220
Hairdressers	Bradleys, Dixies Barns (p 22)	742043
	Susan Birch, High Street	742298
Hall Hire	Ashwell Parish Room, office@stmarysashwell.org.uk	
	Ashwell School	742297
	Ashwell Village Hall	742913
	United Reformed Church	742757
Health and Well-being	Amber Health (p 45)	490141
Hertfordshire County Council	See page 10	0300 123 4040
Hospice	Garden House Hospice	679540
Housing	Ashwell Housing Association (p 16)	742722
	Moss Cottage Homes (p 15)	742913
	North Hertfordshire Homes (p 86)	0330 343 0016
	Wolverley House (Warden)	742123
Interior Design	Que Sera Interiors (p 75)	01480 860257
Jewellers	Ashwell Jewellery (p 41)	743915
		07764 475391
Local and Family Historian	David Short	742385
Meals on Wheels	See page 86	0330 200 0103
Museum	Curator, Peter Greener See page 18	742956
Nature Reserve	Ashwell Quarry See page 36	742684
North Hertfordshire District Council	See page 12	474000
Opticians	Oliver Radley (Back Cover)	01763 273300
Painter/Decorator	Paul Norman (p 21)	07515 157767
Parish Council	Chairman, Mark White	07977 099951
	Clerk, Jane Porter, clerk@ashwell.gov.uk	743706
Pharmacy	Ashwell Pharmacy (p 9)	742250
Psychotherapist	Christina Winters (p 74)	07880 828491
Picture Framing	Ashwell Gallery	743366
Pilates	Ashwell Pilates	743244
Police	See page 86	
Political Parties	Conservative, Christine Scholfield	742136
	Labour, Rod Leete	742516
	Liberal Democrat, Anne Reddaway	742583
Post Office	See page 86	
Property Maintenance	ECMS - Edward's Cleaning and Maintenance Service (p 21)	742566
		07713 095709
Public Houses/Hotels	The Bushel & Strike	742394
	The Rose & Crown	742420
	The Three Tuns	743131
Samaritans	North Hertfordshire (p 13)	455333
Solicitors	The Walkers Partnership (p 75)	01763 241121
Stage School	Ashwell Stage School (p 13)	07903 058568
Taxibus (202)	Landmark Coaches	733764
Transport Services	R&A Transport Services	743106
Tree Surgeons	Hudson Timber	07802 885715
Tutoring Services	Kip McGrath, Letchworth (p 32)	672227
Water Softeners	Ashwell Water Softeners	0800 634 3470

**Editorial note:** Every effort has been made to ensure that the directory is accurate. Please inform the Parish Council of any errors or omissions for correction in future editions. Entries in **bold type** denote an advertiser. The code for all telephone numbers without a prefix is 01462.



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