



# Ashwell Neighbourhood Plan Second Survey 2017 Results

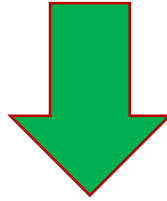
*Alison  
Eardley  
Consulting*

*Neighbourhood Planning  
Community Planning  
Business Planning  
Visitor Strategy*

# Who completed the survey?

A survey was sent to every household in the parish:

**316** surveys were completed



**16.8%** of all residents in the parish

**40%** of all households in the parish (based on 2011 Census)

or **37.2%** households (based on 2015 estimate of 850 households)

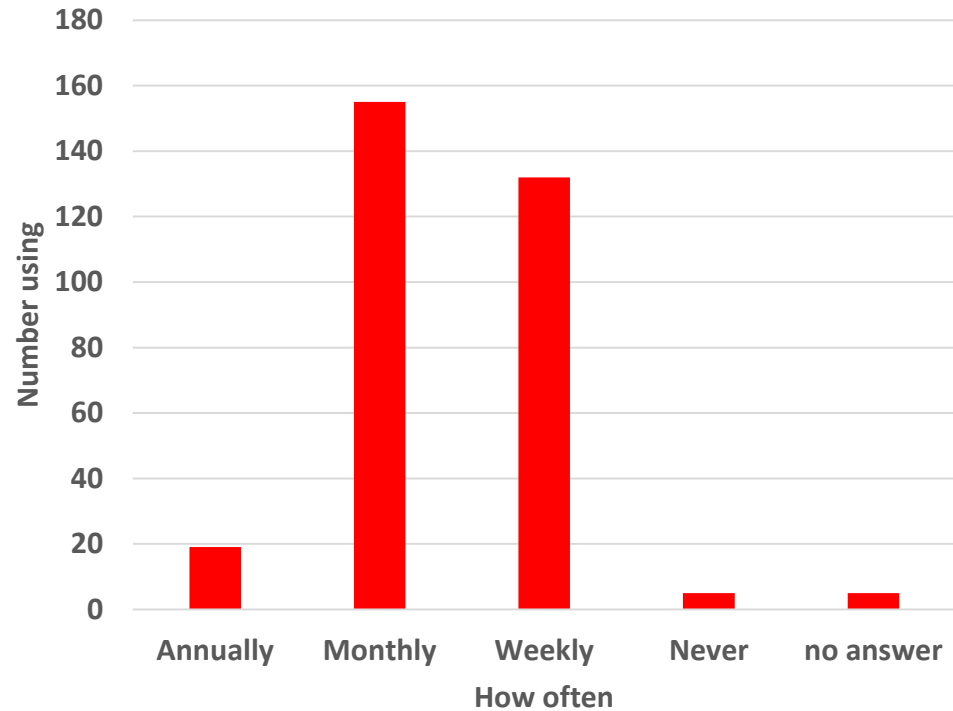


Local Services

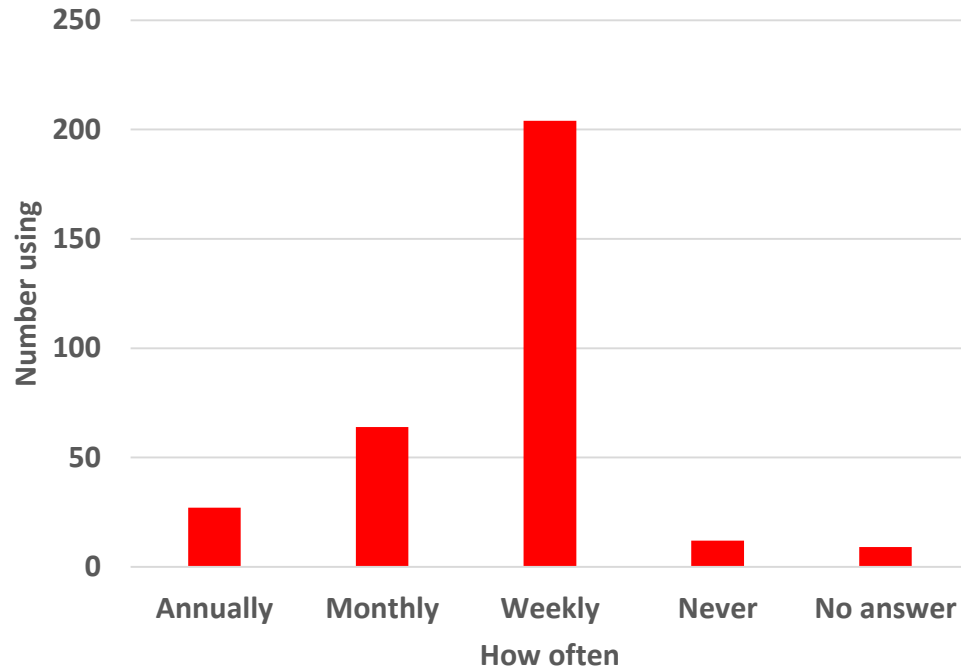
Comparison  
of how local  
services are  
used

	Household usage		
Service	Use at all	Use Monthly	Use Weekly
	%	%	%
Ashwell Pharmacy	96.8%	49.1%	41.8%
Ashwell Village Stores	93.4%	20.3%	64.6%
Ashwell GP Surgery	93.0%	51.3%	5.1%
Days Bakers	89.6%	25.9%	55.7%
Crumps Butchers	84.5%	30.1%	43.7%
Bushel & Strike	83.5%	19.3%	13.3%
Rose & Crown	79.1%	31.0%	15.5%
Post Office in Parish Rooms	74.1%	37.7%	26.3%
Three Tuns	68.7%	25.6%	6.3%
Rhubarb & Mustard	67.4%	32.0%	9.8%
Ashwell Dental Surgery	57.3%	10.1%	0.3%
Ashwell Garage for Servicing	50.9%	8.5%	0.6%
Ashwell Garage for Fuel	41.5%	19.9%	5.4%
Keith Gordon Jewellers	31.3%	1.9%	0.6%
Bradleys Hairdresser	28.2%	19.3%	1.9%
Sigma IT Services	18.7%	2.8%	0.3%
Ashwell Country Properties	17.1%	1.6%	0.0%
Sue Birch Hairdresser	9.2%	6.0%	1.3%
Supermarket home delivery	39.6%	11.4%	16.5%

# Which of the village retail outlets/services does your household use, and how often?

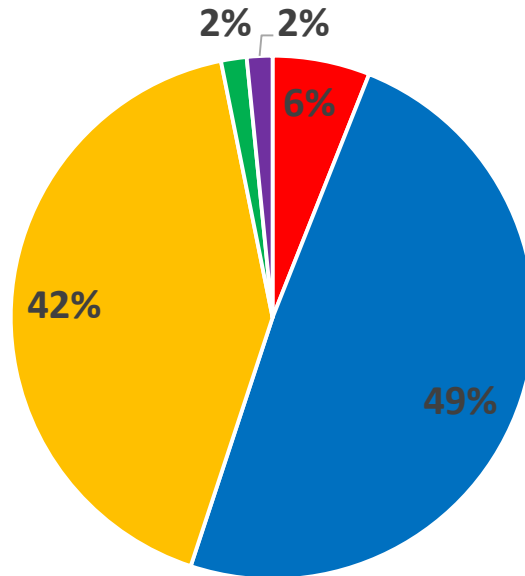


**Pharmacy**



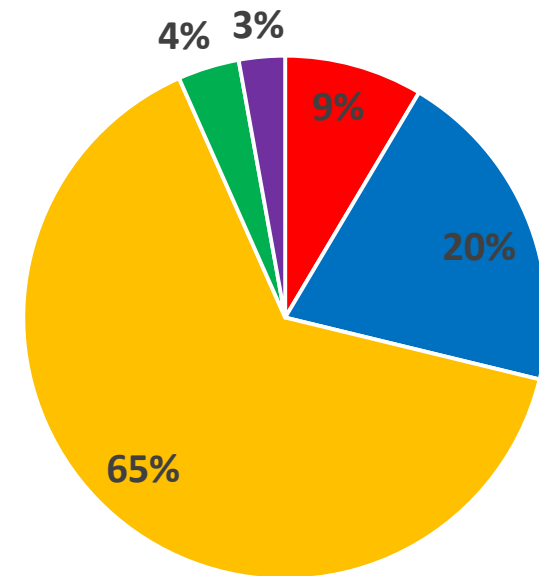
**Village stores**

# Which of the village retail outlets/services does your household use, and how often?



■ Annually ■ Monthly ■ Weekly ■ Never ■ no answer

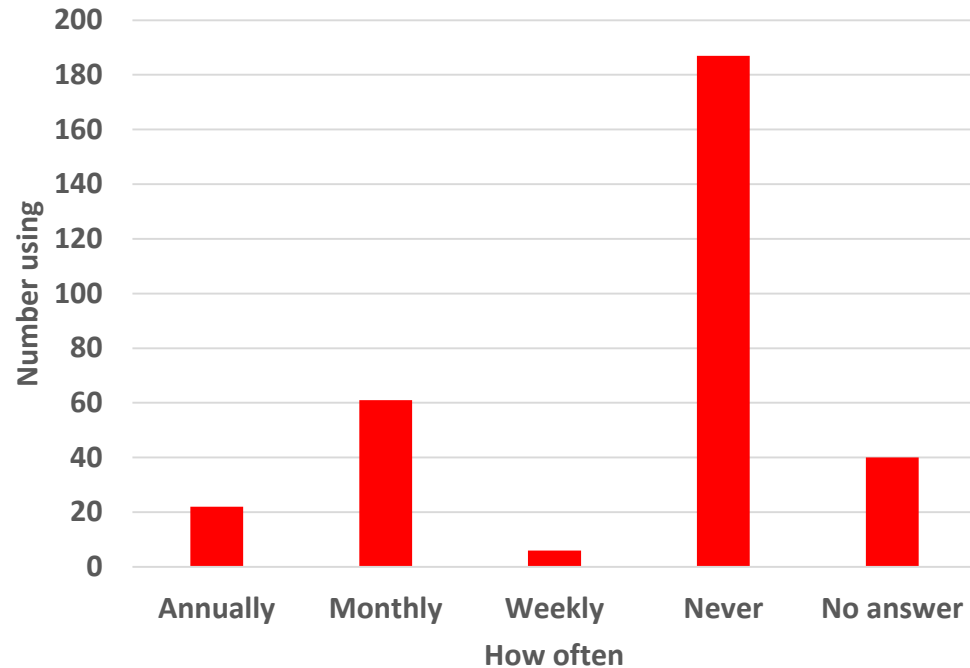
**Pharmacy**



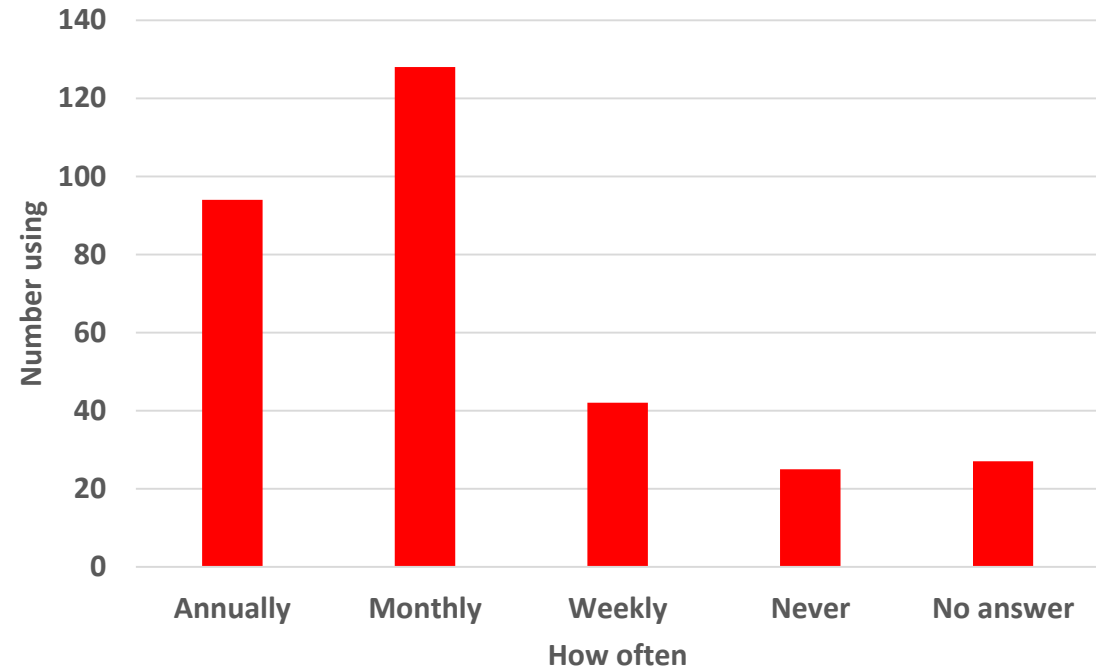
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**Village stores**

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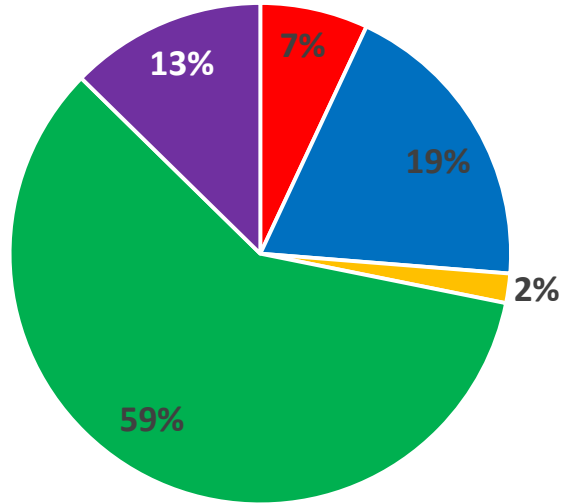


**Bradleys  
Hairdresser**



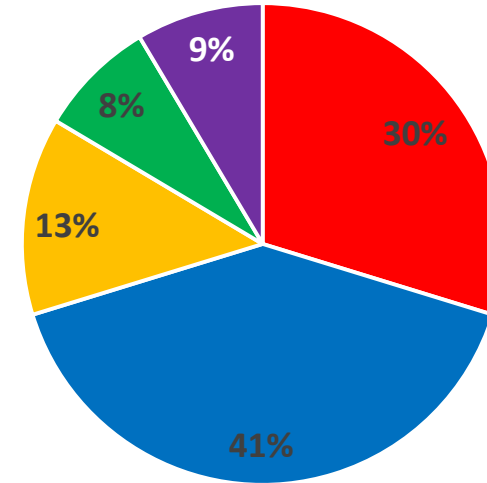
**Bushel and Strike pub/restaurant**

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**Bradleys  
Hairdresser**

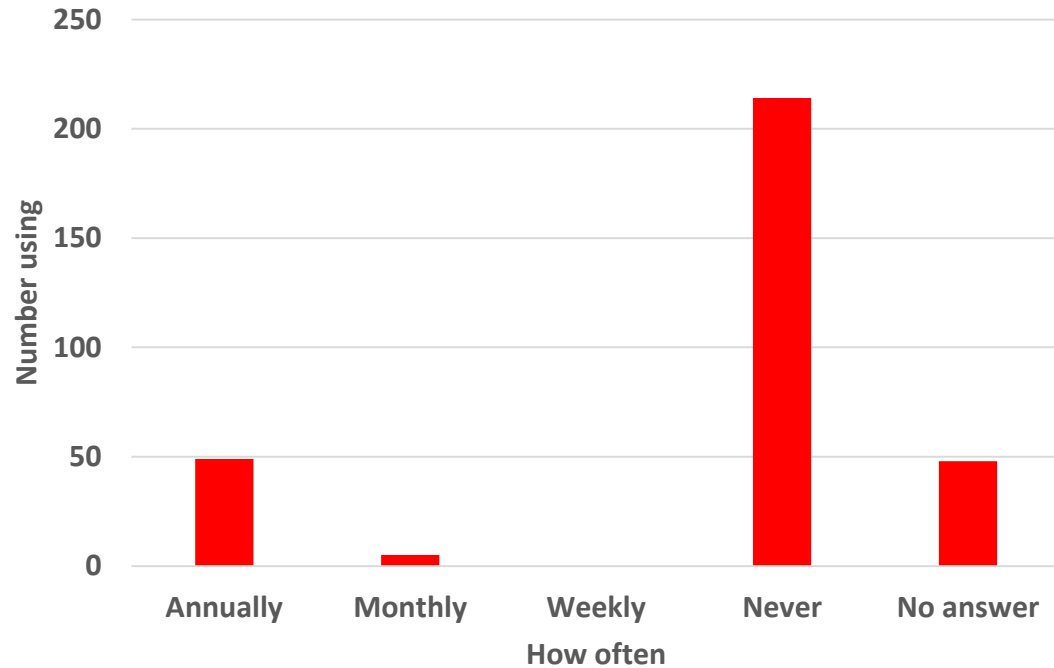


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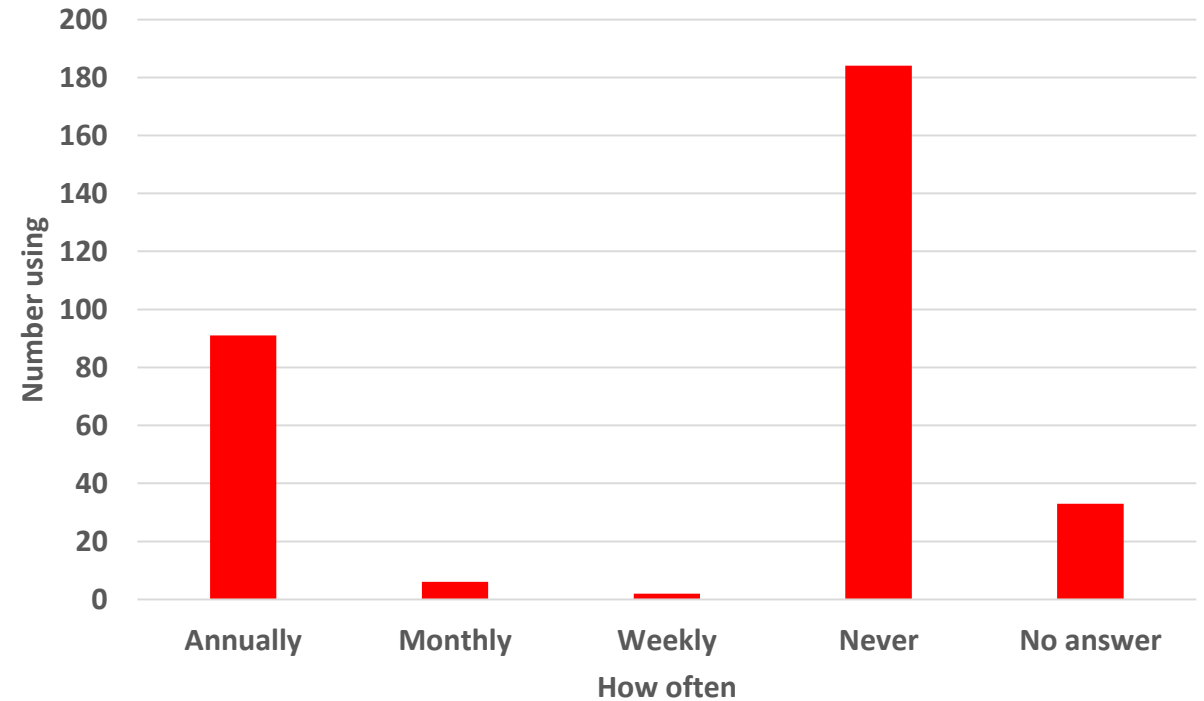
**Bushel and Strike pub/restaurant**



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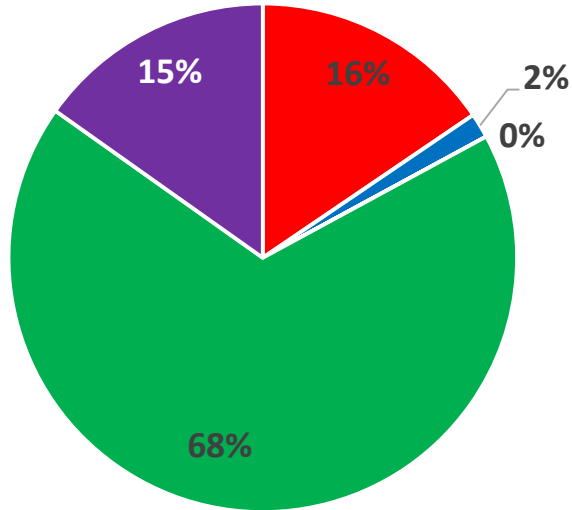


**Country Property  
estate agents**



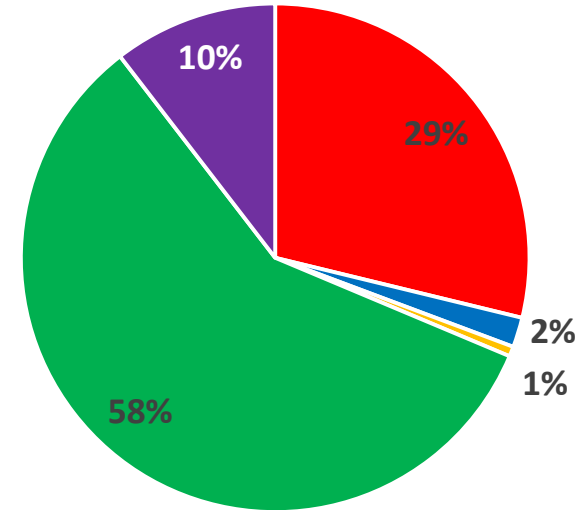
**Keith Gordon Jewellers**

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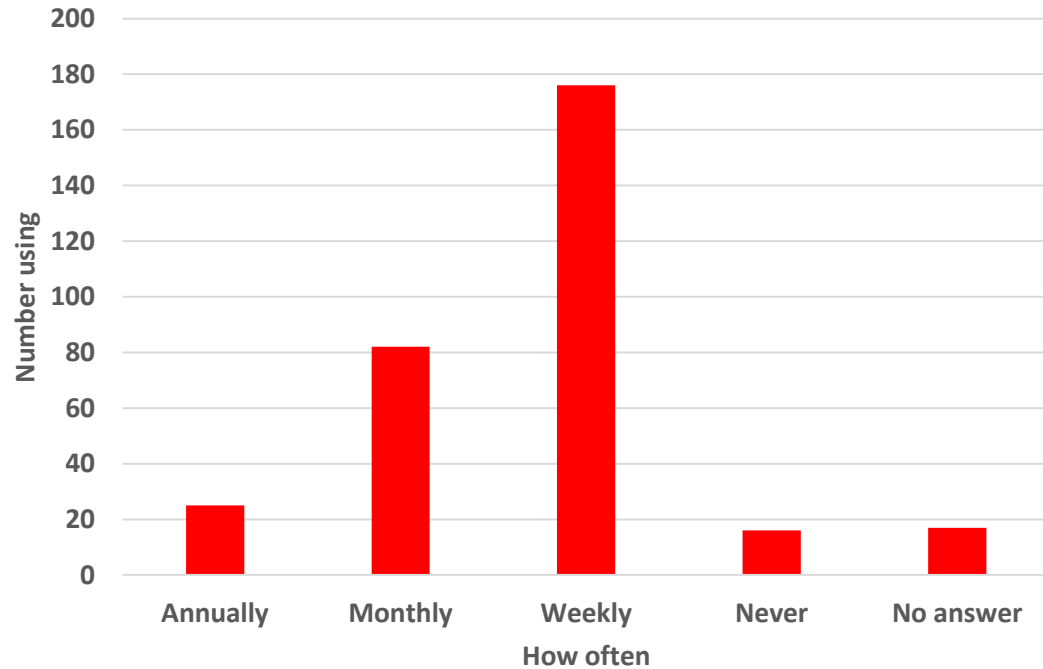
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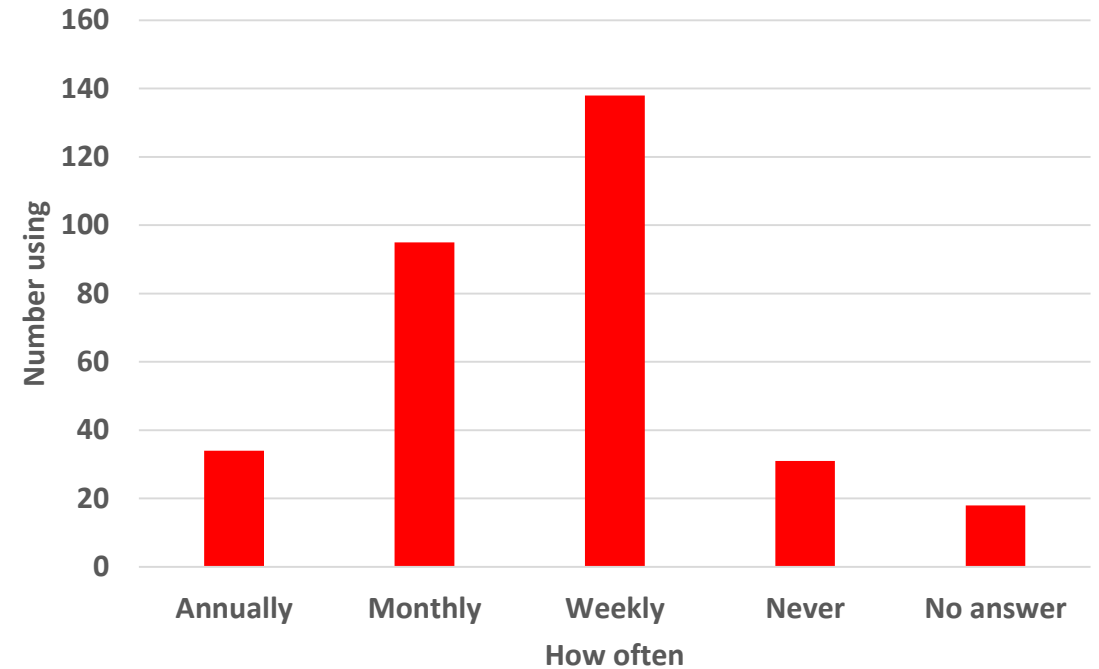
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**Keith Gordon Jewellers**

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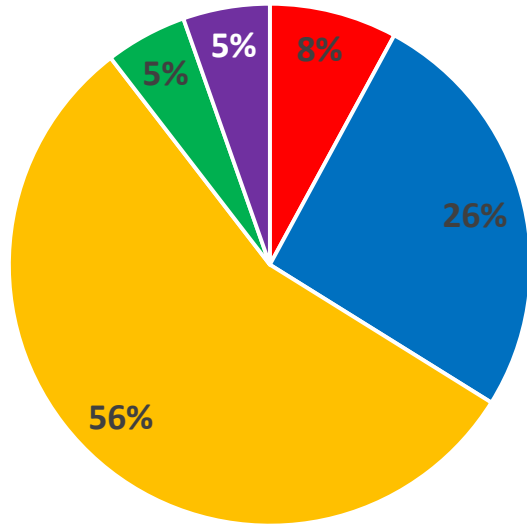


**Days Bakers**



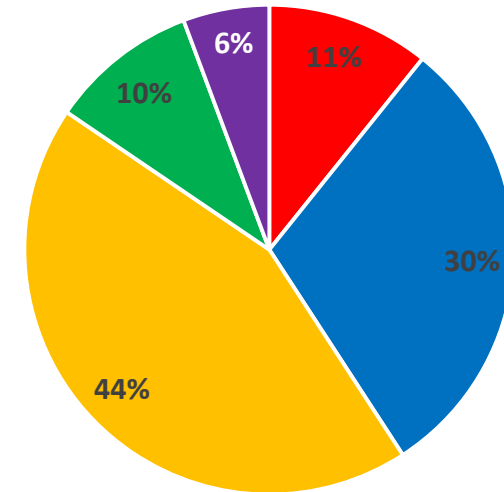
**Crumps Butchers**

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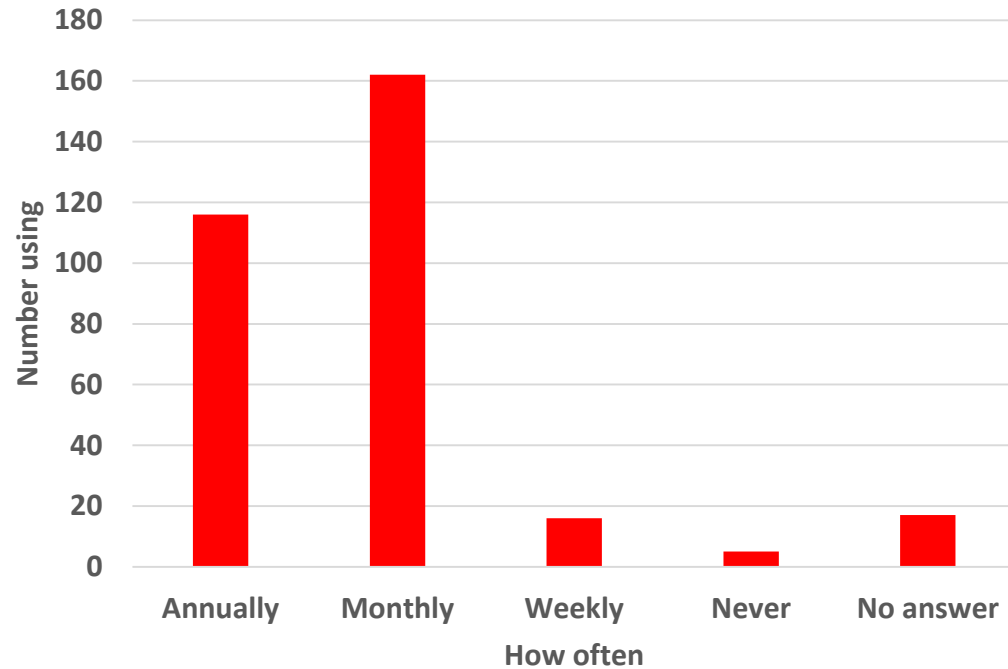
**Days Bakers**



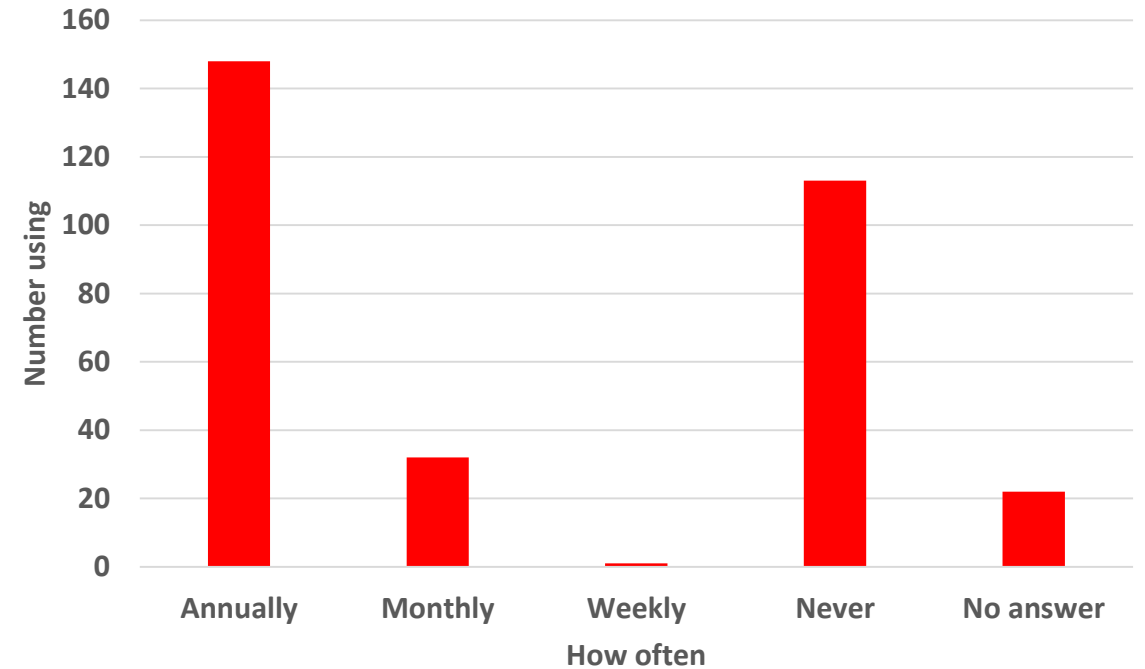
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**Crumps Butchers**

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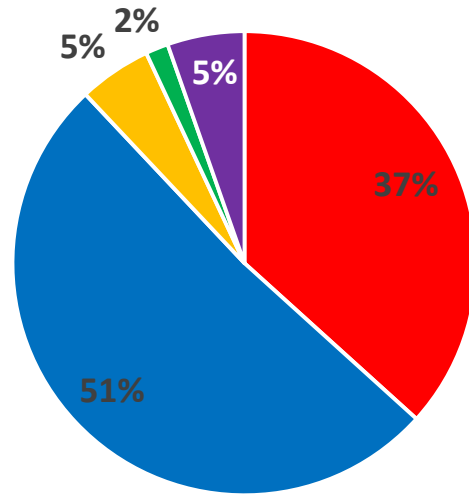


**Doctors' surgery**



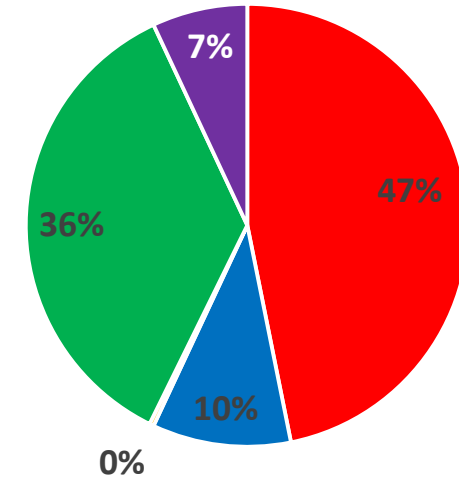
**Dental surgery**

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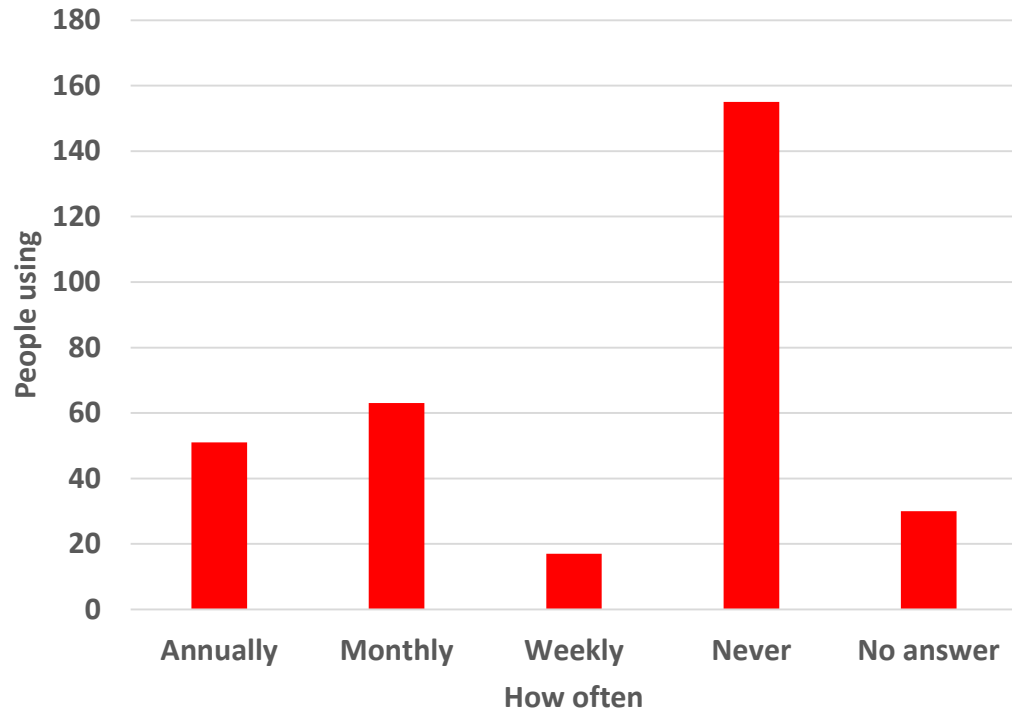
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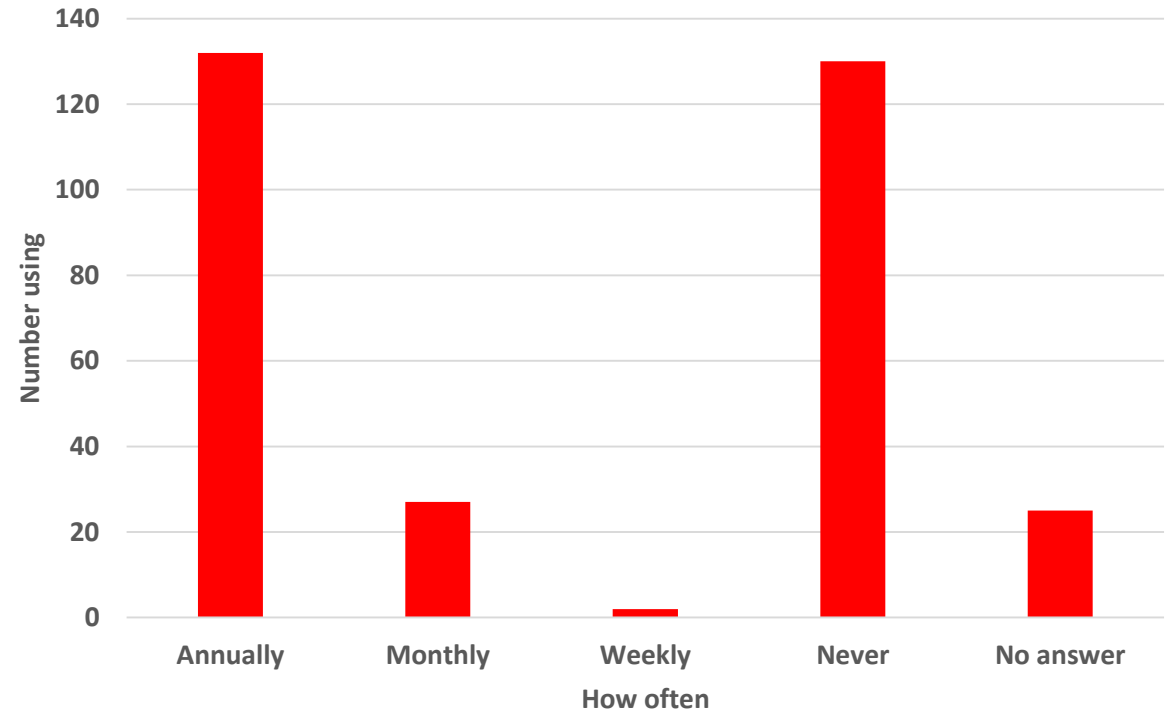
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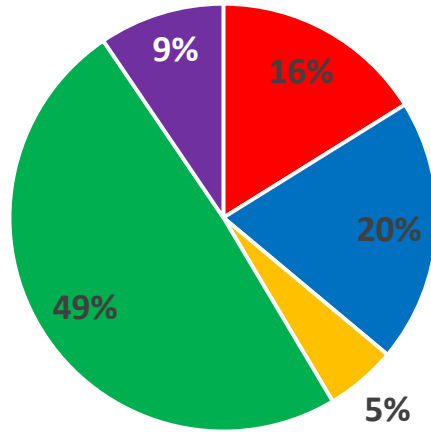


**Garage – for fuel**



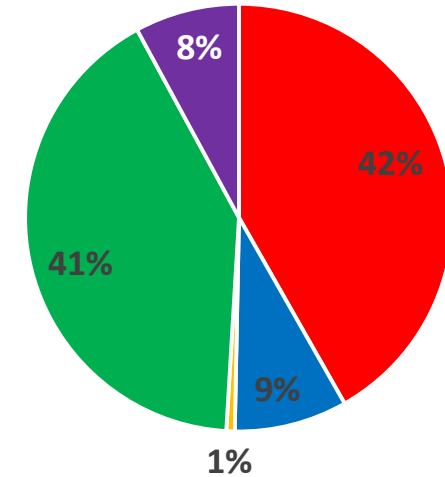
**Garage – for servicing**

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**Garage – for fuel**

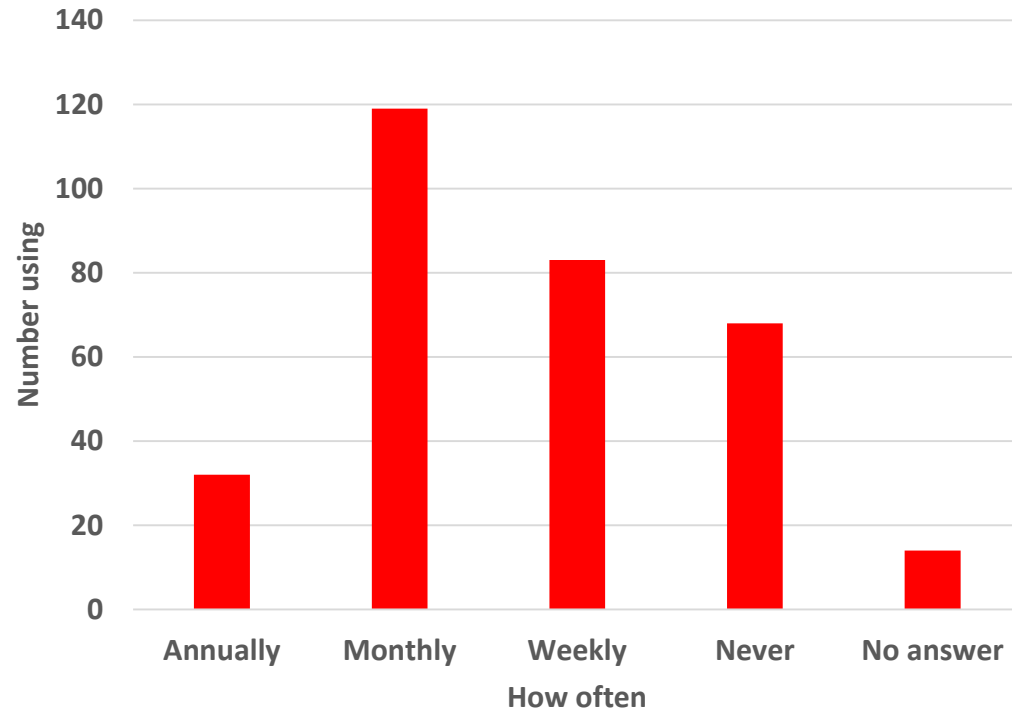


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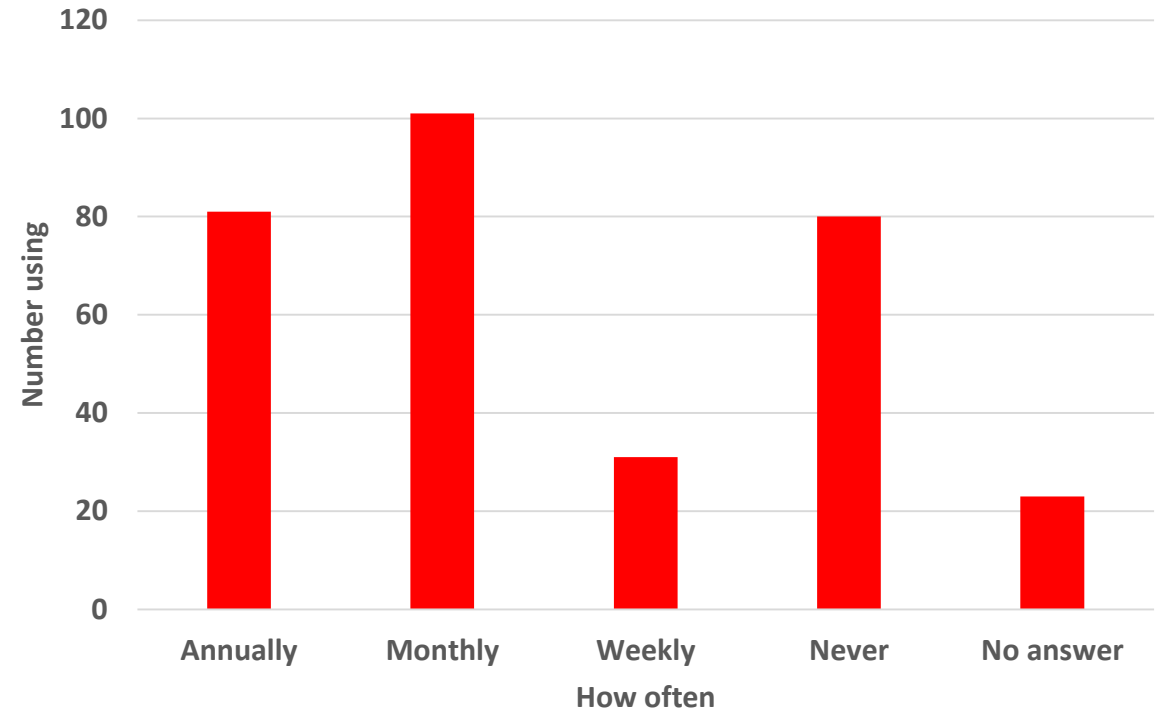
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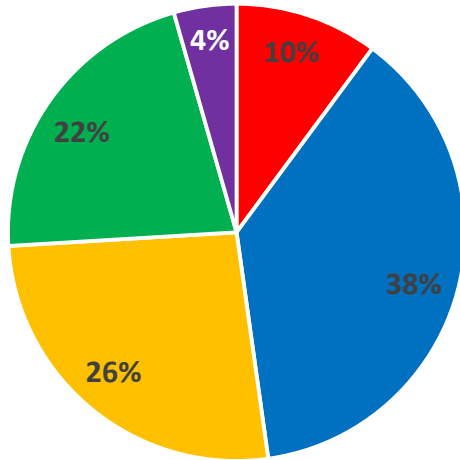


**Post office – in  
parish room**



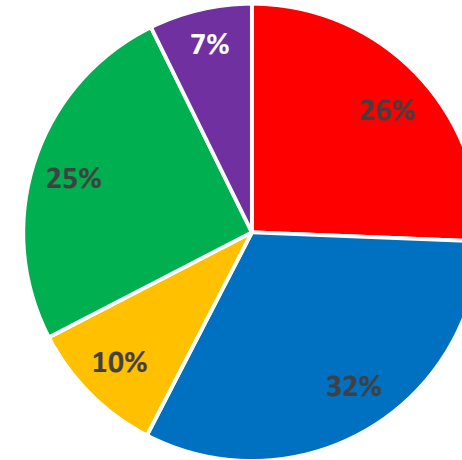
**Rhubarb and Mustard**

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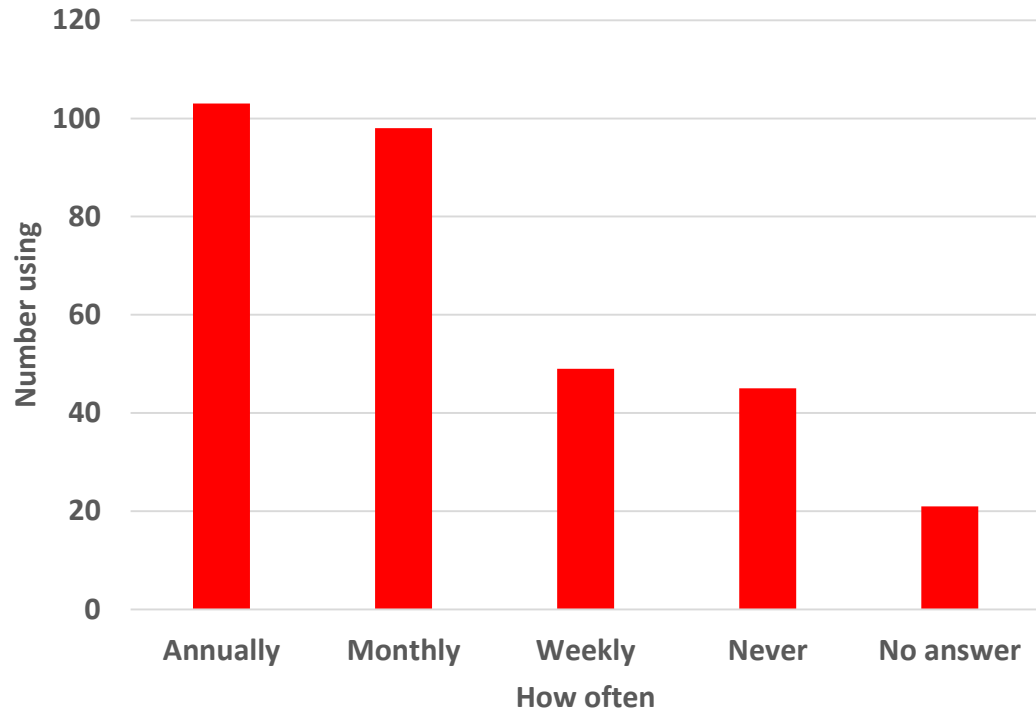
**Post office – in  
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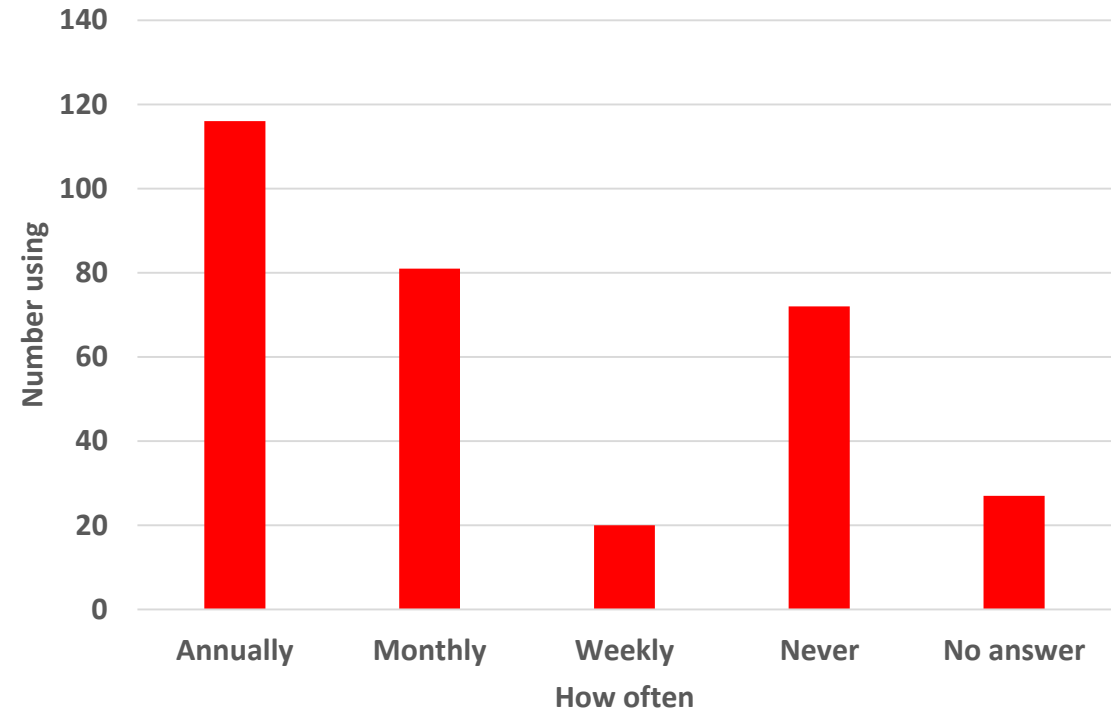
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**Rhubarb and Mustard**

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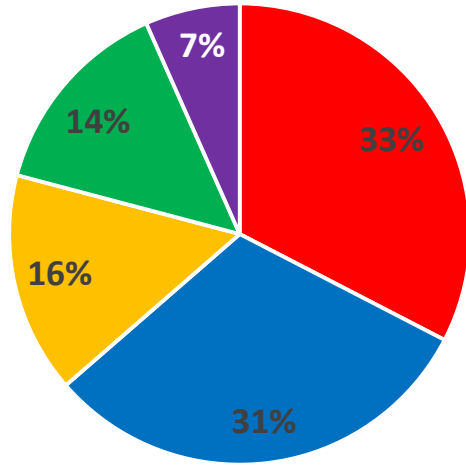


**Rose and Crown  
(pub/restaurant)**



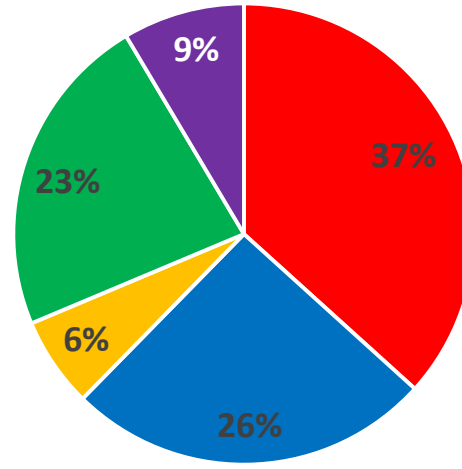
**Three Tuns  
(pub/restaurant)**

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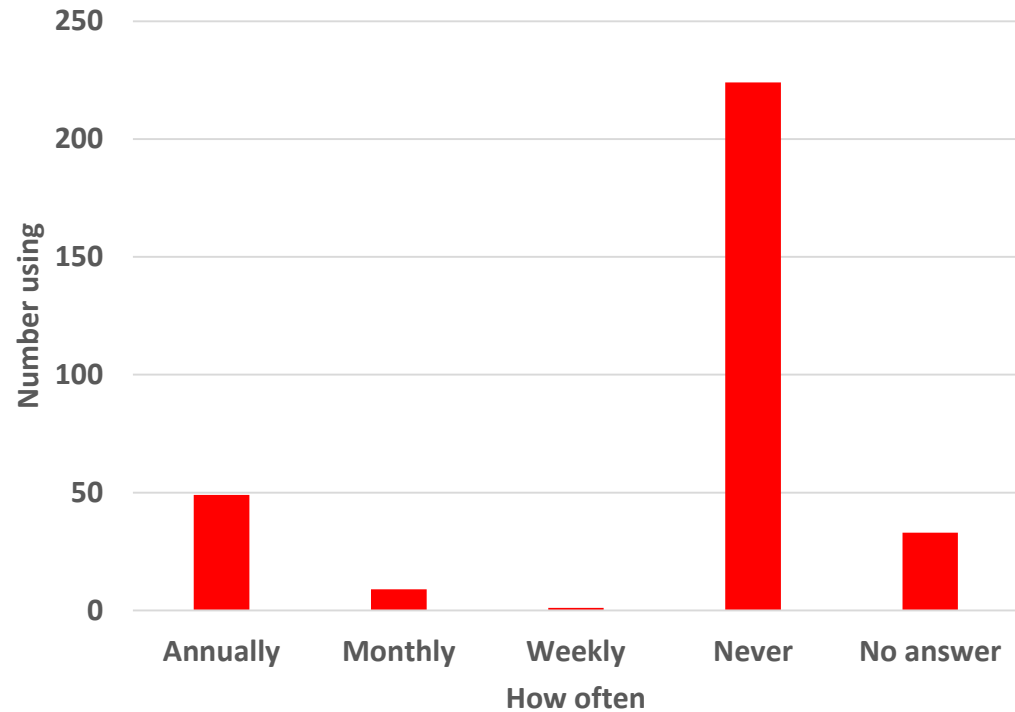
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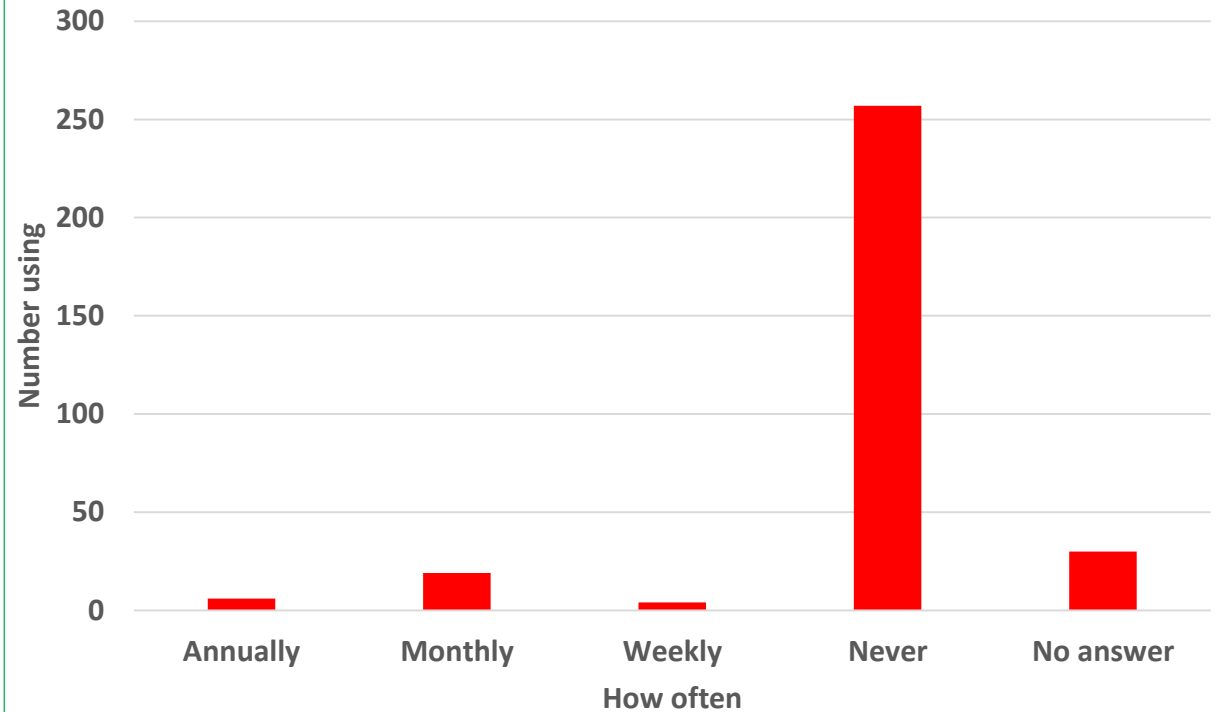
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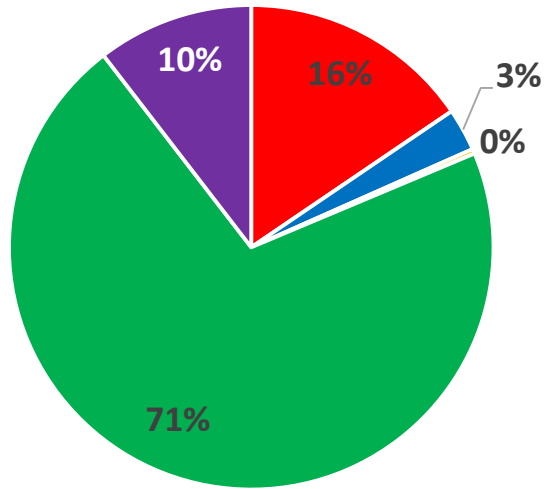


**Sigma IT services**



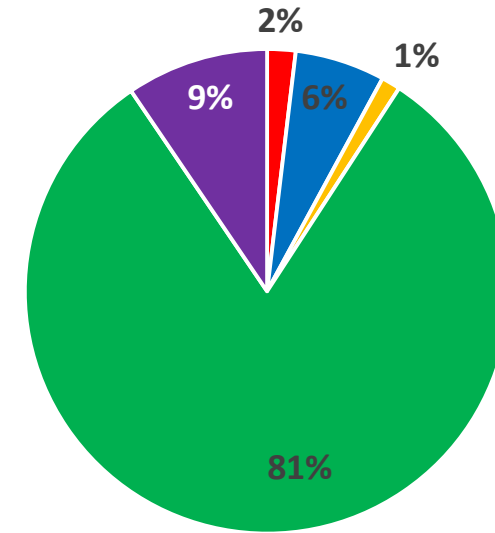
**Sue Birch hairdresser**

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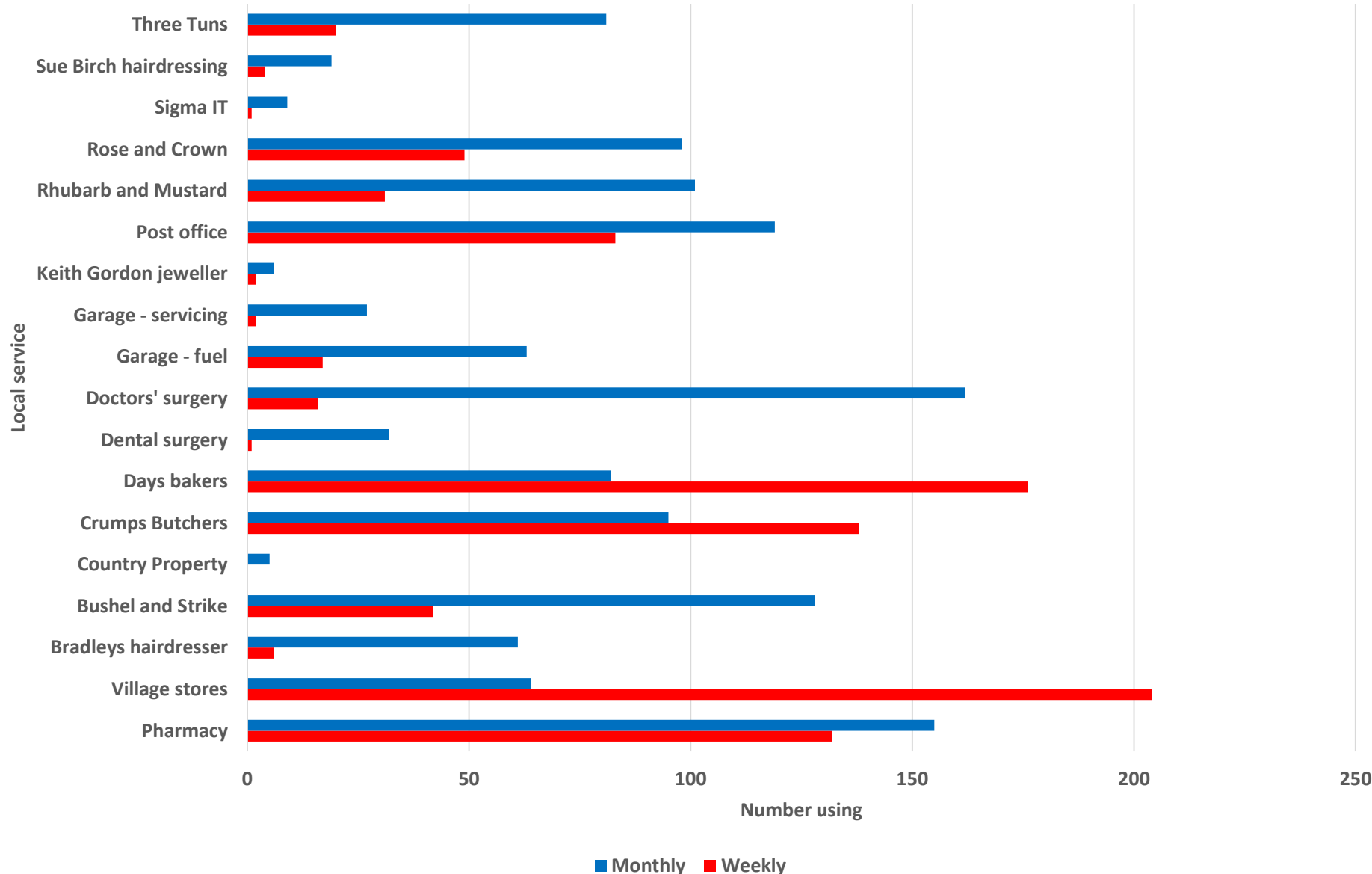
**Sigma IT services**



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**Sue Birch hairdresser**

# Comparison of village services used weekly/ monthly



The core services (butchers, bakers, village stores, pharmacy and post office) are used most frequently on a very regular basis.

Beyond this, the doctors' surgery and pubs/restaurants are used on a monthly basis.

Not surprisingly, more specialised services are used more infrequently and may also attract non-residents not captured by this parish survey.

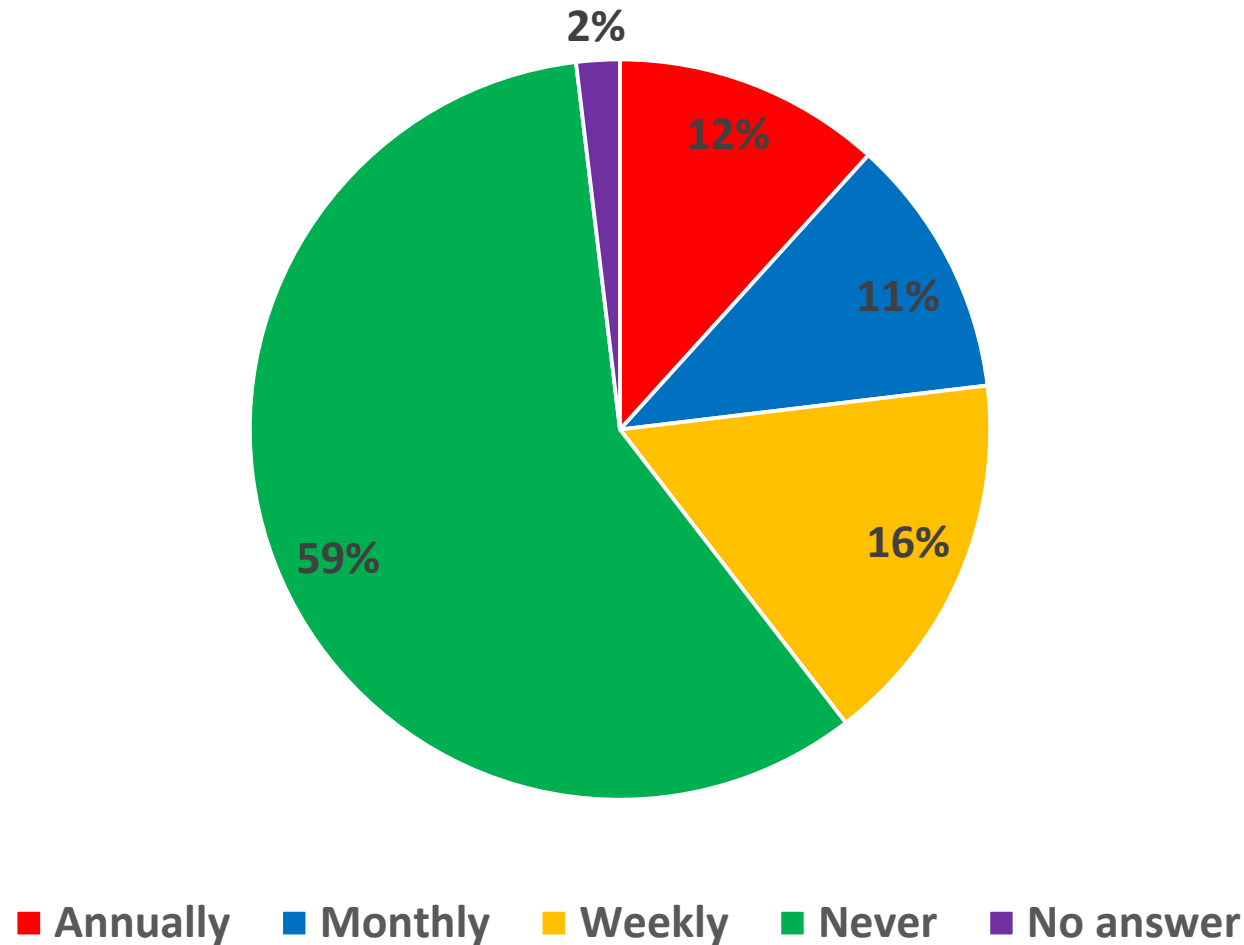
# Other services mentioned

Other services mentioned as being used in the village were:

- Sarah's farm shop
- Amber health
- Fish and chip shop
- Milk delivery
- Dog grooming
- Framing shop
- Health and beauty (e.g. pilates, beautician, mobile hairdressers)
- Indian takeaway (before it closed)
- Ashwell Gallery



Does your household use a home delivery supermarket service, and if so how often?

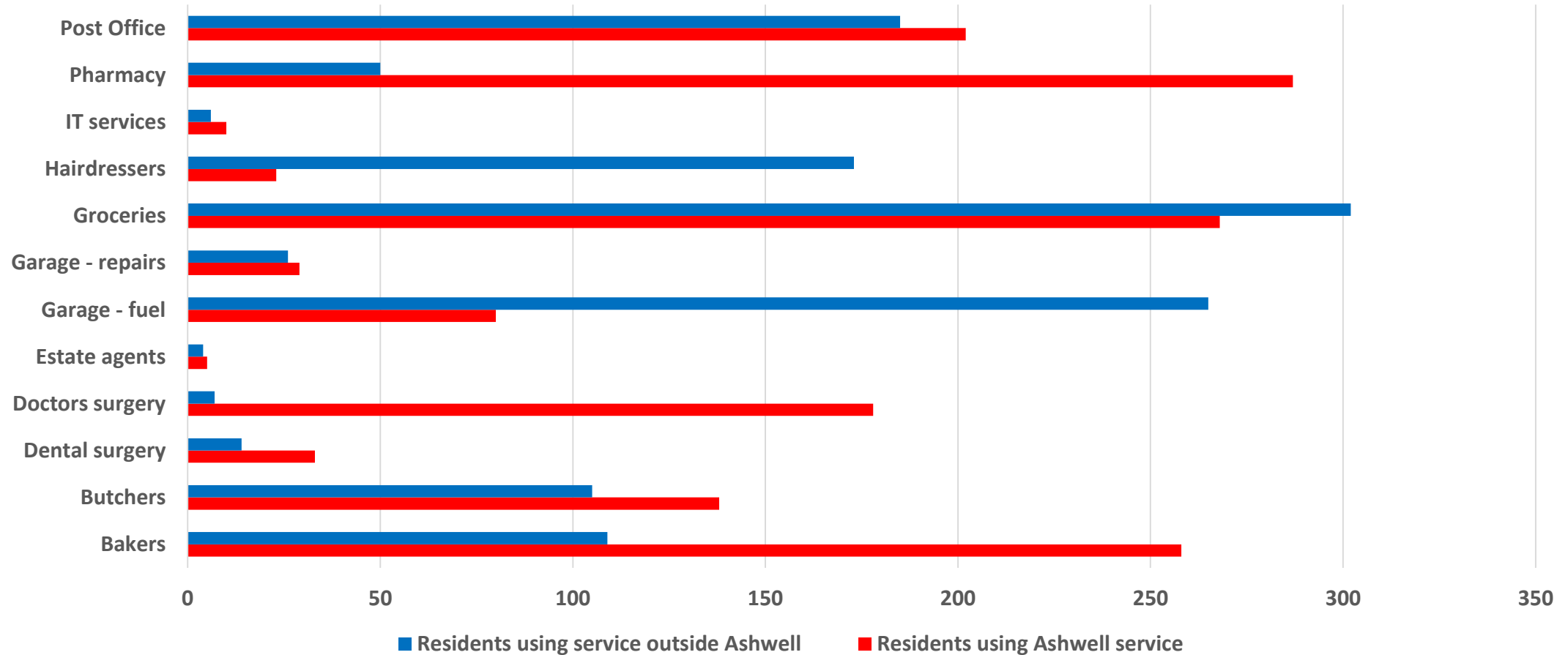


Is there anything that would encourage you to use any of the Ashwell retail services more often?

- A permanent Post Office
- Greater variety of groceries available at more competitive prices
- The ability to park on the High Street
- Better access through the village – including less congestion
- The pubs could be more child friendly
- Deliveries offered from some of the local shops
- More frequent bus service to the village from neighbouring areas
- Opening hours beyond 4pm

AND: lots of support for what is already here!

# Comparison of services used on weekly/monthly basis both in and beyond Ashwell



# Is there any service that you would use regularly if available in Ashwell?

## **137 responses**

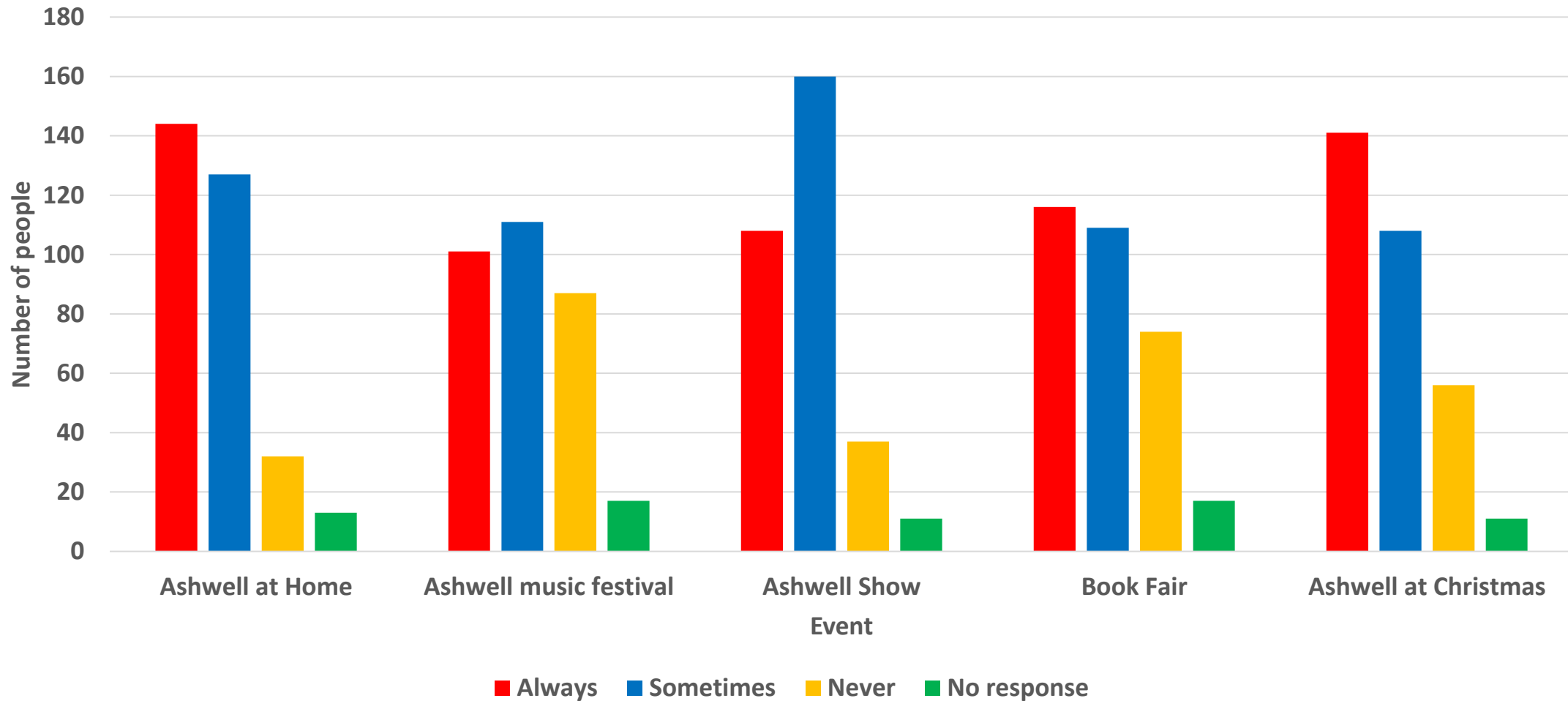
### **Most frequently cited were:**

- A post office (full time)
- Takeaways
- Bigger village store
- Library

### **Other responses:**

- Bank
- ATM
- Gym
- Cafés
- Leisure facilities
- Express sized supermarket

# Which of the following Ashwell events do you visit?



# Other events cited:

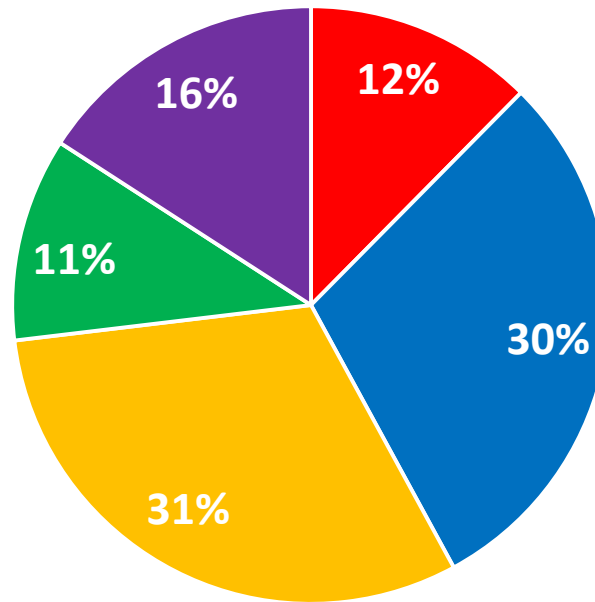
- Ashwell Theatre club productions
- Horticultural society events
- Church events
- Duck race
- Flea market
- New Years Day events
- Village sports



Education

# Education in the village

- 24% of those surveyed have a child in education.
- 76% of these are in state schools.
- 100% of parents were allocated their first choice of school for their child/children.



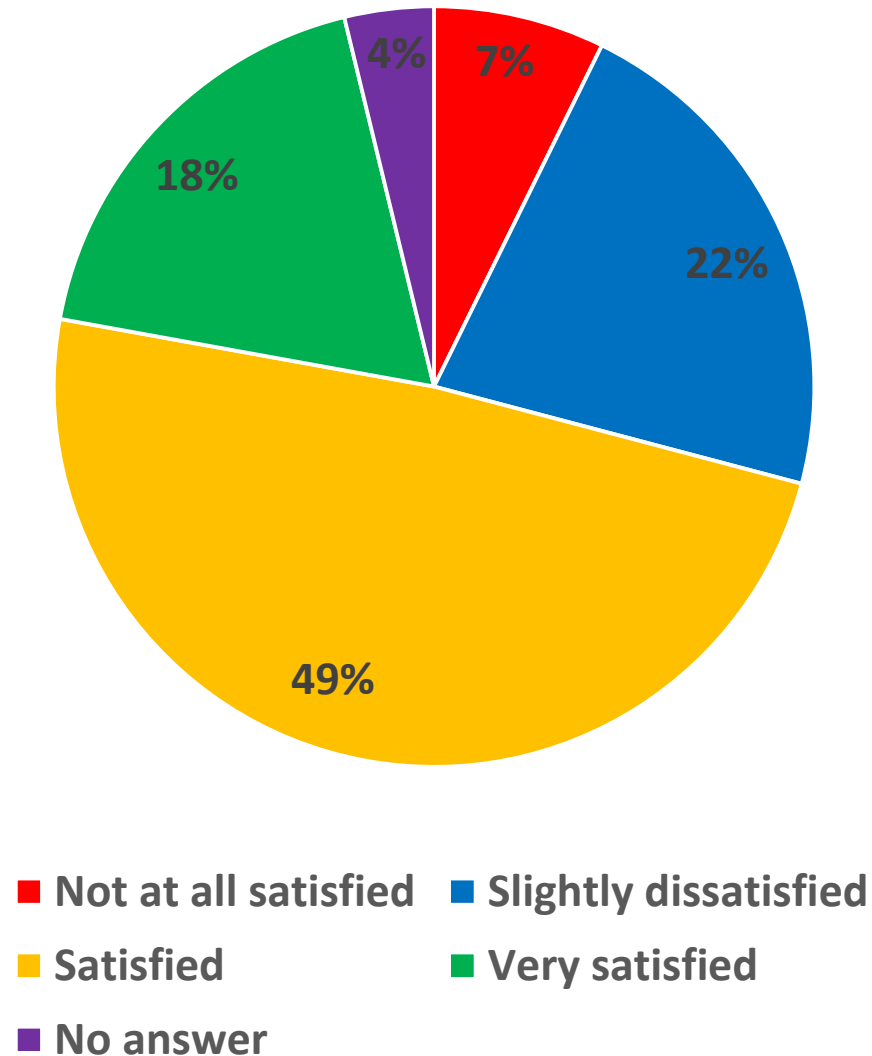
■ Pre-school ■ Primary ■ Secondary ■ Sixth form ■ University/Tertiary





Health

# How satisfied are you with your ACCESS to health and care services?



**Two thirds** were content with access to services

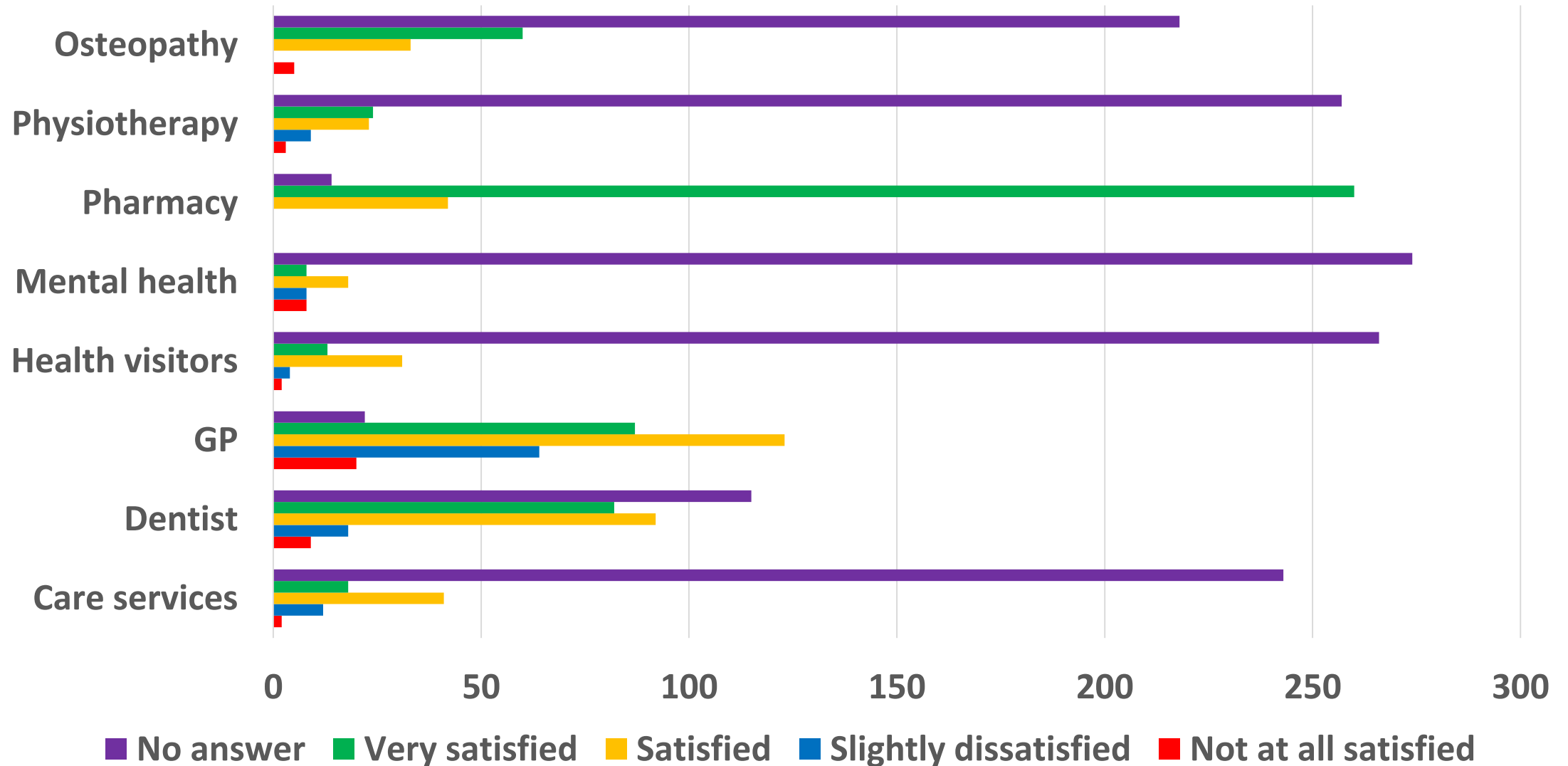
Many praised the surgery and its staff

## Concerns raised:

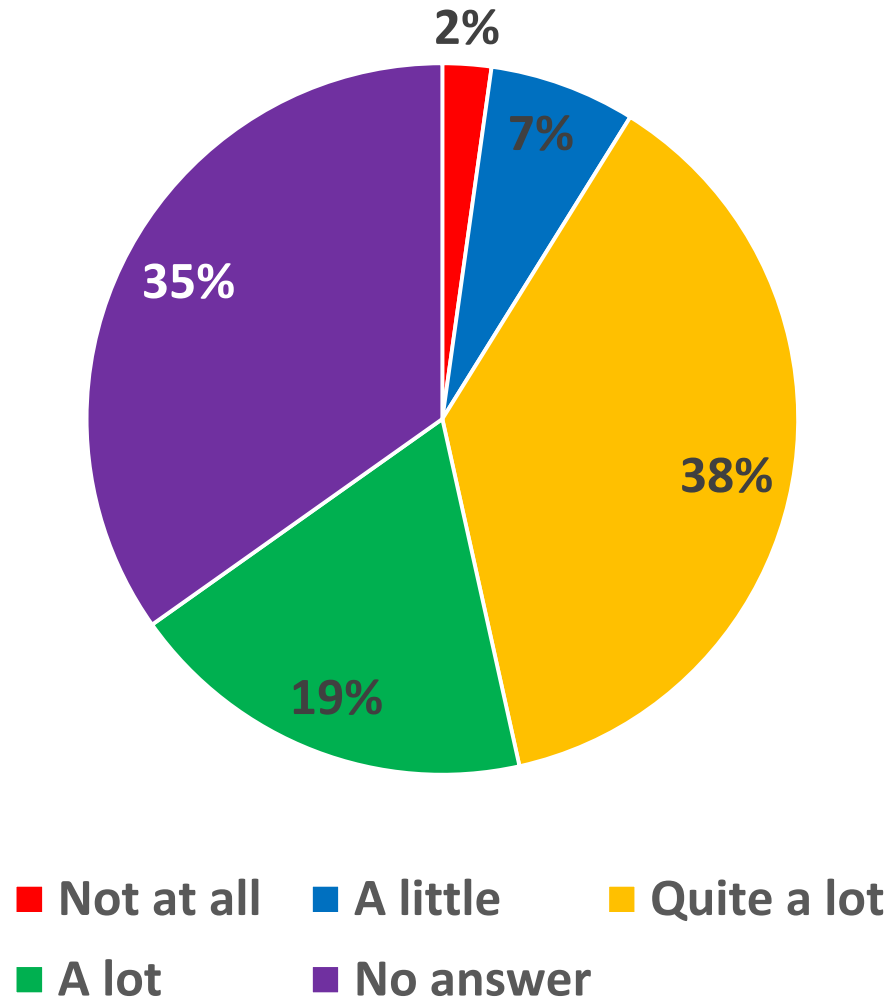
- Difficult to get an appointment quickly, particularly with a named doctor.
- Surgery could have longer opening hours.

Note, these are not just concerns for Ashwell, rather they reveal concerns mirrored across the country.

# How satisfied are you with the STANDARDS of health and care services provided to you in Ashwell?



# Do care services show respect, dignity and compassion?



**The majority of respondents did not use additional care services.**

Those who did cited AgeUK, Church Groups, Ashwell Big Sing, MIND, Garden House Hospice, The Museum Group, Colds Bourgh, Wolverley House and Organisation Supporting Cluster Headaches.

## **Groups that don't exist but would be helpful:**

- Those aimed at older people – including leisure activities
- Better links between community groups, including old and young
- Specialist nursing
- Mental health groups
- Neighbourhood care
- Bereavement groups
- Loneliness groups

Should we try to protect the pharmacy?

66% ALWAYS use the pharmacy and a further 30% sometimes use it.

96% want to protect the pharmacy



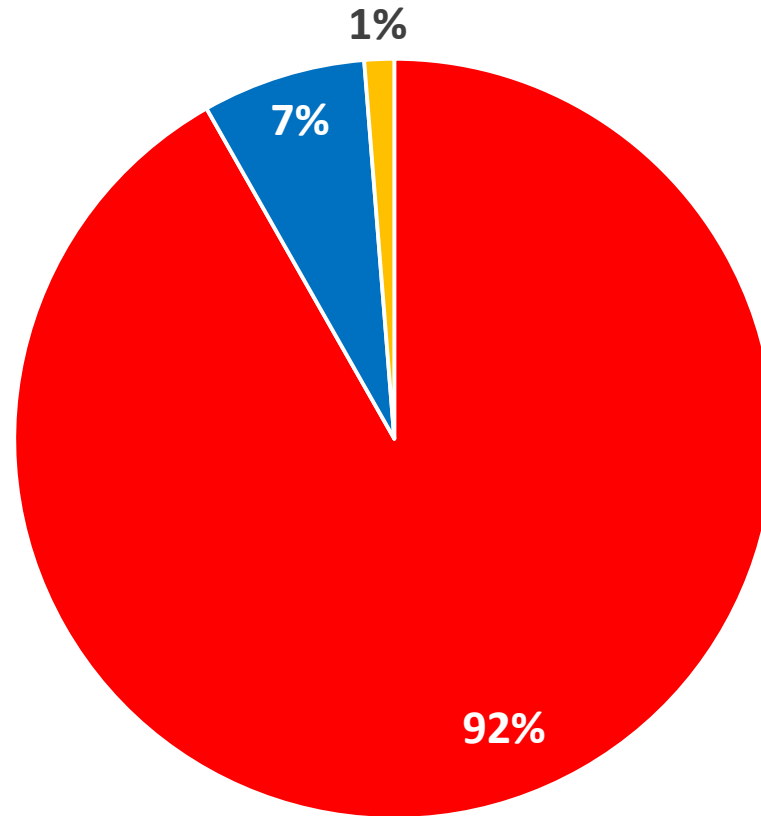
The environment

# Is the local environment in Ashwell important to you?

- 92% feel that the natural environment is important.
- 189 comments about what needs to be protected and how – full list provided in word.

Most commonly cited			
Green belt		Recreation Ground	
All/ as much as possible		Ashwell Springs (inc. protect water level)	
Keep Ashwell a clearly defined village		Ashwell Quarry	
Footpaths, cycleways and bridleways		Allotments	
Hedgerows, trees, woods, verges		Cottage gardens/ gardens at Hodwell	
The historic environment/ archaeology		Arbury Banks	
Donkey meadow		Open views onto the surrounding landscape	
Protect 'quietness'		Ashwell Street/ Station Road	
Replace Ash trees due to Ash dieback/ willows/ cherry		Clear litter to keep things clean	

# Do you visit/use Ashwell Springs?

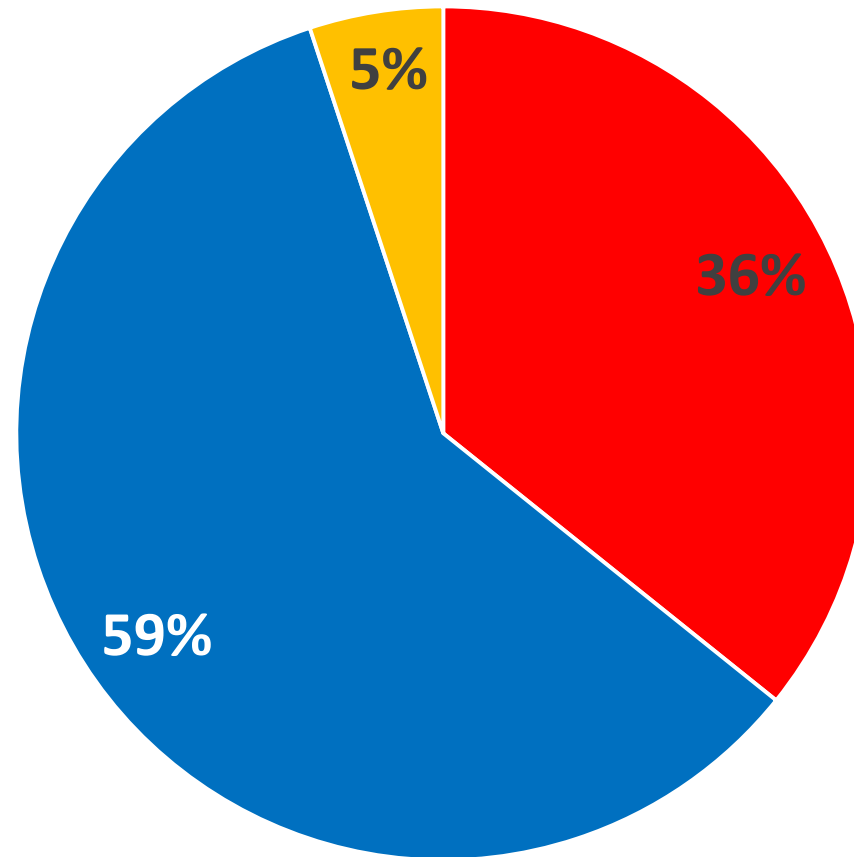


■ Yes ■ No ■ No answer

**91% know that it has rare living creatures**

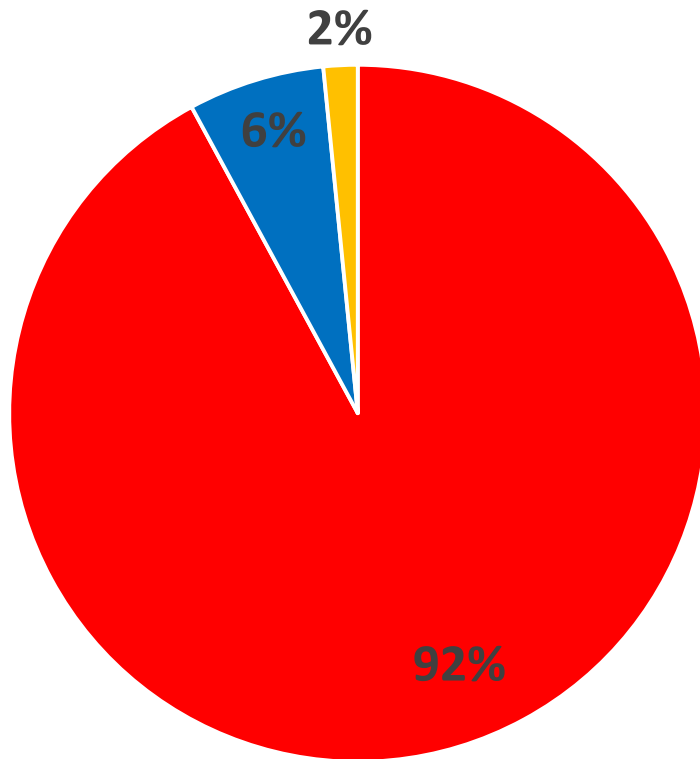


# Do you visit Ashwell Quarry nature reserve?



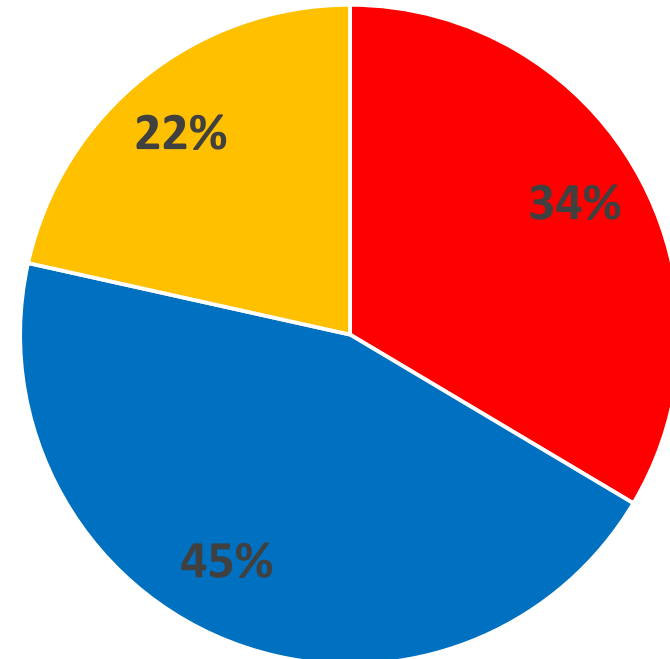
■ Yes ■ No ■ No answer

# Local footpaths in and around Ashwell



■ Yes ■ No ■ No answer

Do you use local footpaths?



■ Yes ■ No ■ No answer

Could footpaths be better connected?

# Improvements to footpaths (1)

92 comments received (free text answers provided separately)

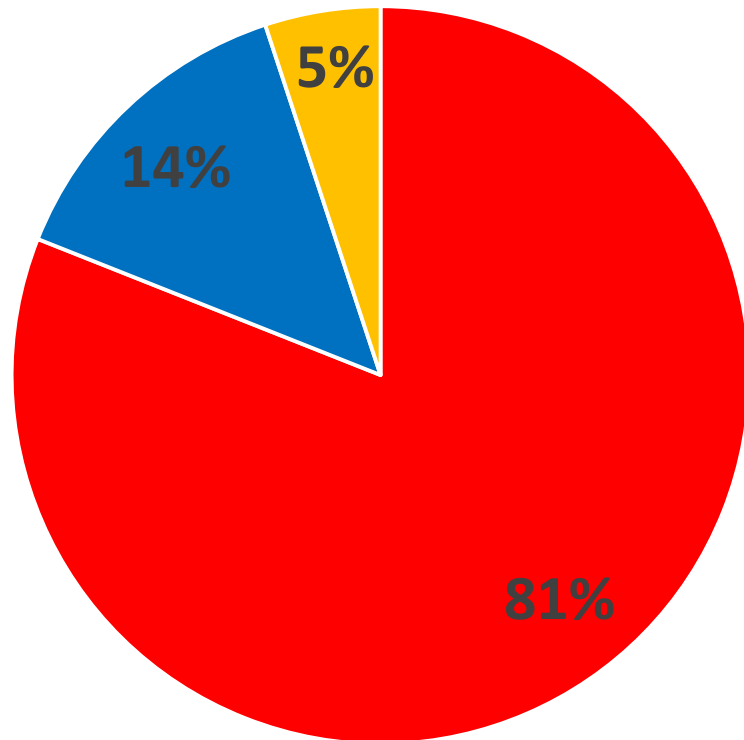
Ideas for path connections/ new paths	
• Improve foot access to the Quarry and around it	• Path from Love Lane across field to back entrance of Bluegates Dairy
• Path river from Springs to dairy	• Join path at Hinxworth Rd to Newnham Way/Arbury Banks to enable round village walk
• Link up the Ruddery	• Silver Street needs 3 steps removing to enable disabled access
• Extend path along (?)Catditch to make circular walk	• Footpath from Arbury Backs to Bygrave Road
• Connections to the Station: Slipend to Station Road to allow circuit from Elbrook to Newnham Hill; new footpath to the railway station; Kingsland Rd to Station Rd; Station Rd to cemetery/ to school; Station to Ashwell	• Link Newnham Hill to Love Lane
• Create heritage pathway linking Arbury Banks and other 'finds'	• Riverside path to Beresford Bridge
• Designated jogging route	• Re-establish Lye land from village SE towards Pembroke Farm
• Bridleway to north of Skelding/Newnham Way	• Link between Odsey and Kingslands Way
• Bike paths especially for children	• Northfields Road to the Mordens
• Dedicated path to Sarah's farm shop	

# Improvements to footpaths (2)

## General comments

- More/ better signage (e.g. when dogs are allowed; information about wildlife etc.)/ way marking
- Make sure paths are maintained – inc. surfacing (gravel not mud, better for those with walking aids), clearing vegetation, filling potholes
- Footpaths ‘across’ to allow for shorter walks; circular walking routes
- Busy roads making walking less safe
- Need to be well-lit
- Provide seating at viewing points
- Include walking routes on the village map
- Lots of comments saying current footpaths are good
- Cyclists often travelling too fast on lanes (e.g. Bear Lane)

# Do you consider Ashwell's green space/recreation areas adequate?

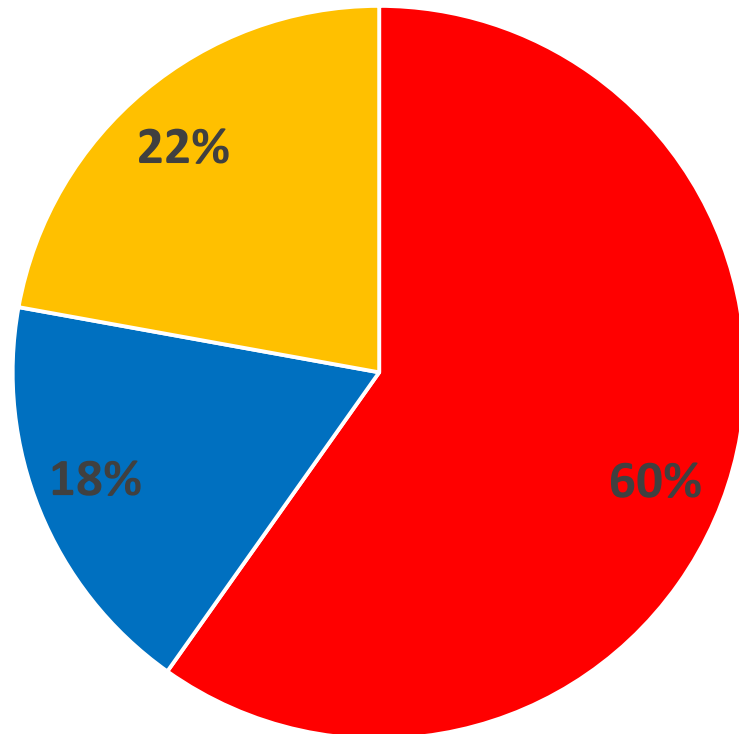


■ Yes ■ No ■ No answer

## Comments:

- Children's play facilities need updating including equipment for older children
- More land for sport called for
- The playground being next to the cricket ground can cause problems
- Can we have some dog friendly areas
- The quarry could be better used including where you are allowed to go and not
- Our green spaces need protecting
- The recreation ground is too small for a village of this size
- More cycle routes in and around the village

# Do you consider that native flora (wildflower areas) would be suitable for some areas of Ashwell?



■ Yes ■ No ■ No answer

## Where?

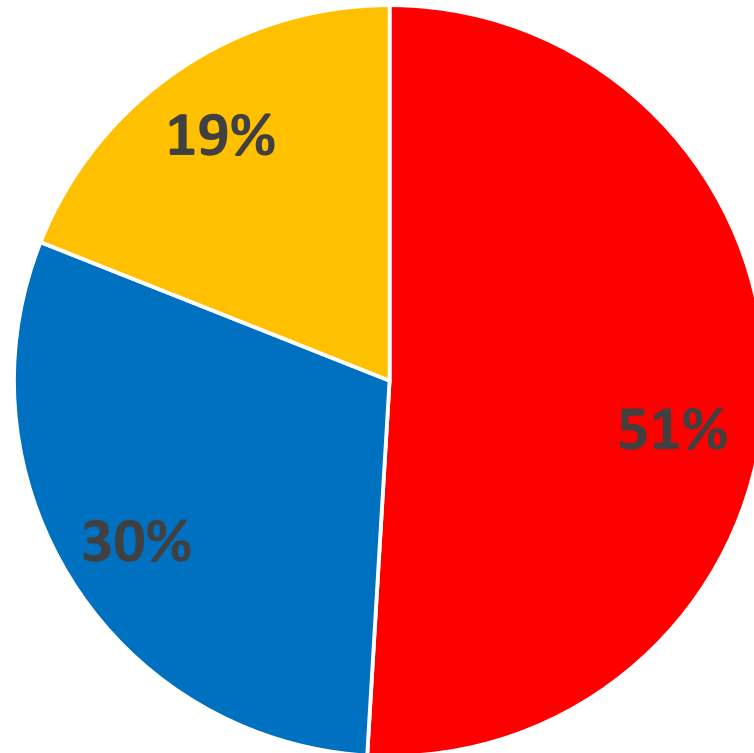
- Along the streets
- Ashbury Banks
- Along verges and springs
- Donkey meadow/ fallow fields/ brownfield sites
- Back of doctors' surgery
- Cemetery, churchyard
- The Ruddery
- Everywhere

## What?

- Snowdrops, bluebells, daffodils
- Wildflowers
- Indigenous species

Lots of comments suggesting a planting strategy is needed.

# Do you consider that more hedge/native tree planting should be considered around the village?

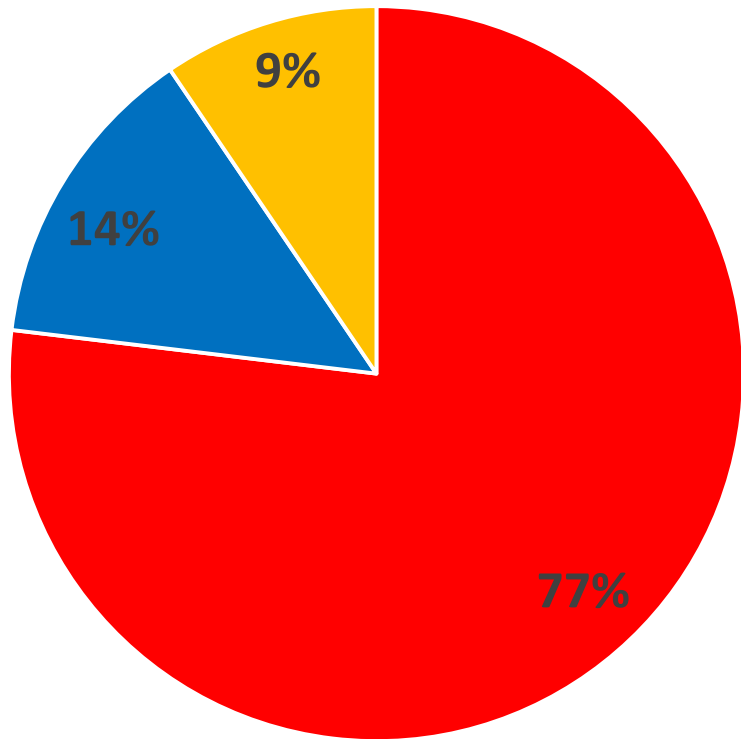


■ Yes ■ No ■ No answer

Where: lots of suggestions including:

- Alongside roads
- Field edges to promote wildlife
- Bordering the village
- Station Road
- Around the allotments
- At the donkey field
- In all gaps
- All village access roads

# Do you consider there are enough benches/seats around the parish?



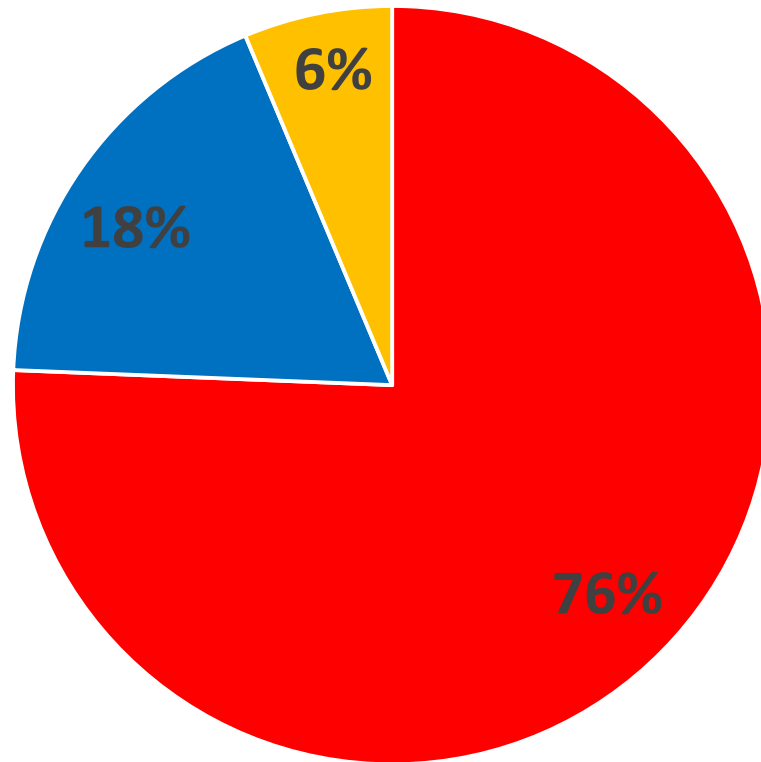
■ Yes ■ No ■ No answer

## Comments, including where to locate benches:

- In the High Street
- At the viewpoints
- Top of Elbrook footpath, looking back to the village
- Along footpaths
- Repair broken ones
- Lots of specific locations mentioned



# Do you consider there are enough litter bins?



■ Yes ■ No ■ No answer

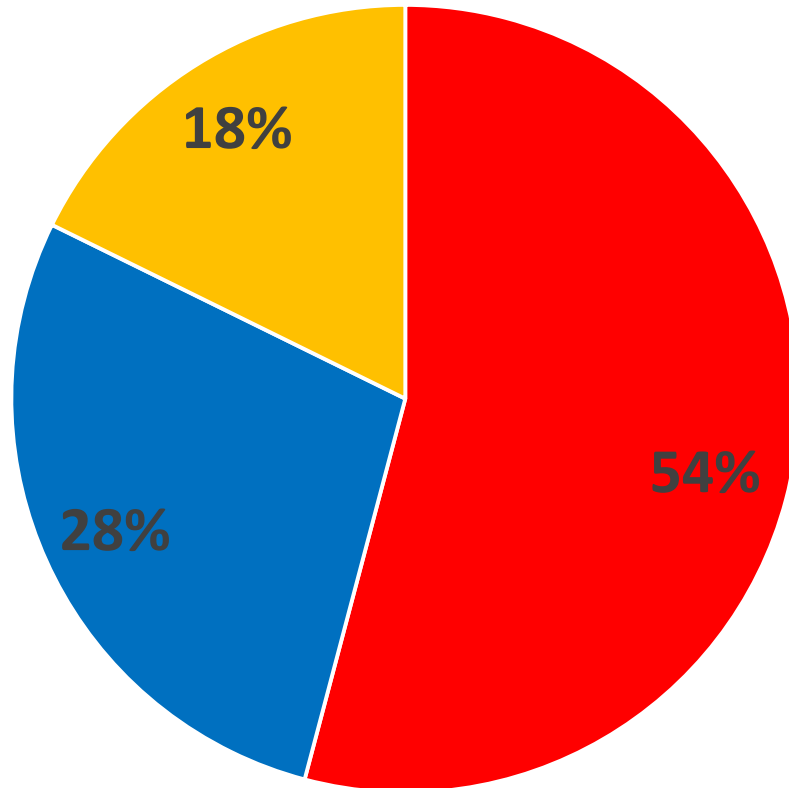
## Where could more bins go?

- In the High Street/ Station Road
- Along footpaths
- By Ashwell Stores
- Partridge Hill and Ashwell Street
- Silver Street
- Recreation Ground
- West End, near the village hall

## General comments:

- Bins need to be emptied more frequently
- More dog bins
- Encourage people to take litter home

# Do you consider there are enough dog waste bins?



■ Yes ■ No ■ No answer

## Where could more bins go?

- Ashwell Street (Partridge Hill) and allotments
- Bridleways and footpaths
- By the cemetery
- Station Road, Mill Street
- By the bus stop/ village store
- Re-site Springhead bin further down the lane
- End of village towards Odsey
- Rollys Lane corner
- Towards the Grange
- Bear Lane / near school

## General comments:

- It's a big problem
- The worst part of the village
- Need to be emptied
- Need more signage
- Dog owners need to take more responsibility

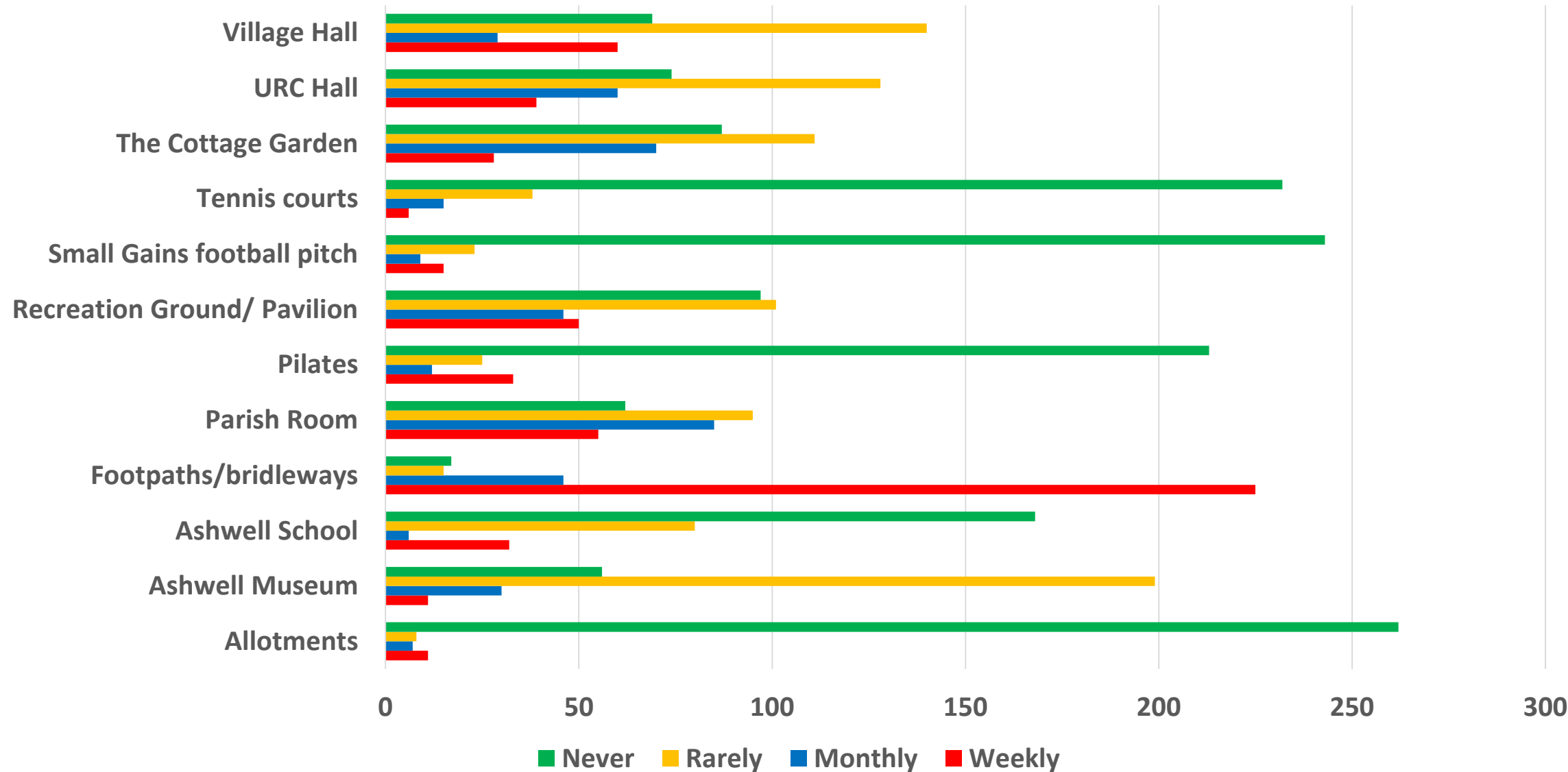
# Should the Neighbourhood Plan look at any other natural environmental Issues?

- Better drainage and tackling localised flooding and erosion
- Halting the removal of trees and hedges
- Safeguarding local biodiversity that is impacted by development
- Clear overhanging trees and vegetation
- Introduce a pond
- Protect aquifers
- Traffic emissions are rising
- More signage – village welcome signs and information signs
- Protect views across the countryside

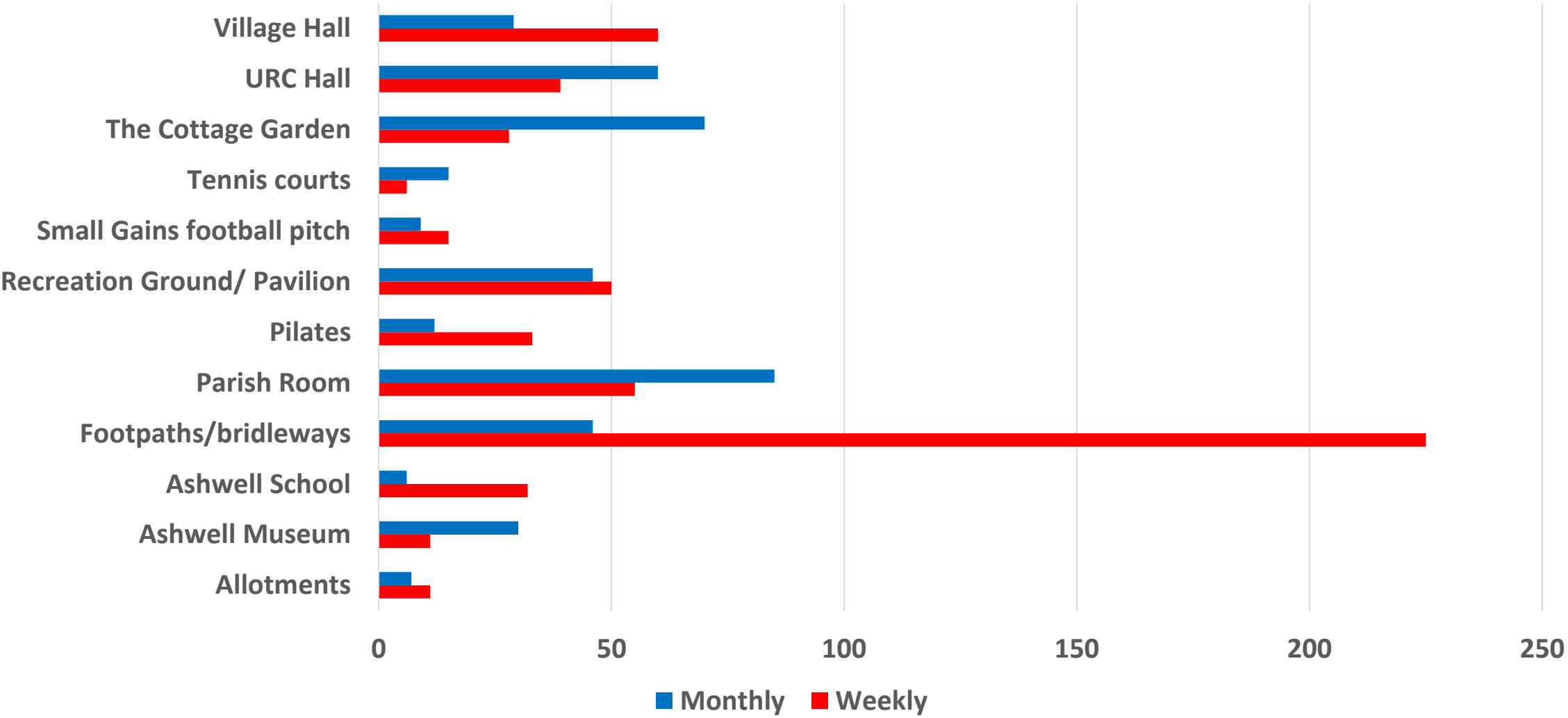


Leisure and recreation

# How often does someone in your household use the following facilities for recreation? (all data)



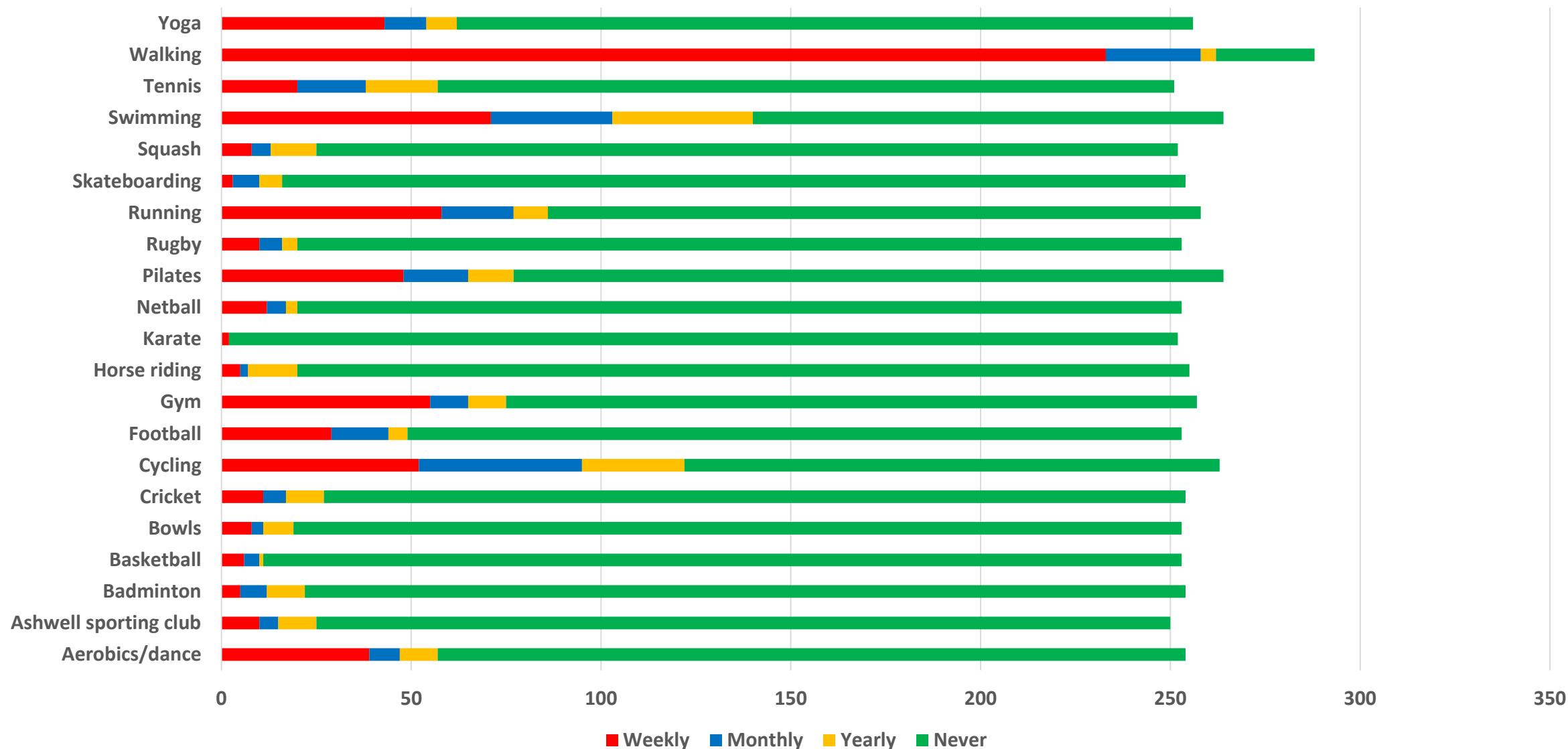
# Recreation facilities – showing just weekly and monthly



# Are there any other recreational amenities you would like in the village?

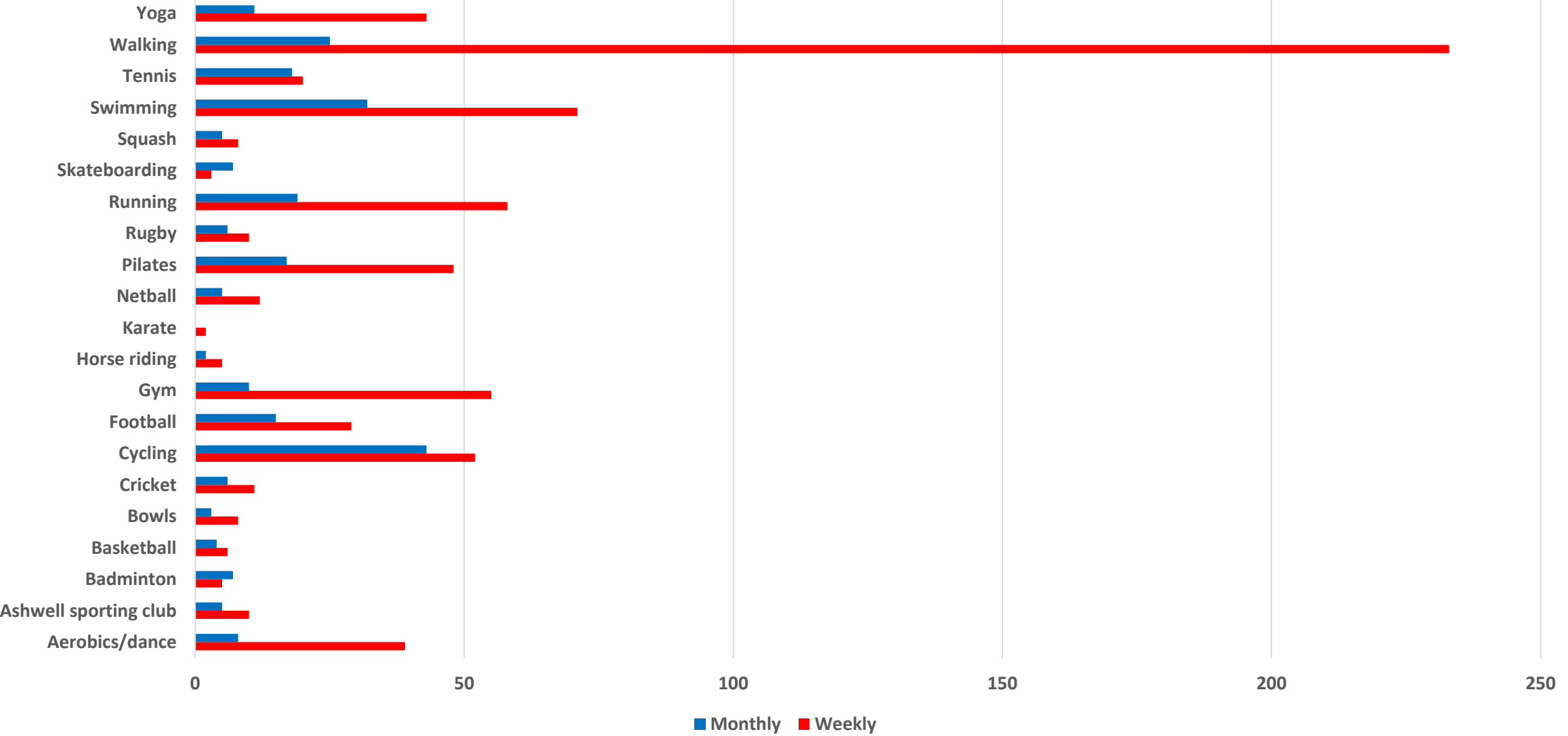
- Lots of respondents happy with the current provision
- Gym
- More sports facilities – basketball, swimming pool, astro-turf pitch, boules area, bowling green, netball, squash, tennis club house, taichi, running club, badminton, yoga, squash
- Children's' playground away from the cricket pitch
- Teenage meeting rooms
- Adult education centre
- Park for dogs
- Improvements to existing facilities – pavilion, village hall, recreation ground
- Permanent tea rooms
- Toilets for sports users/ changing facilities
- Bike friendly footpaths

# In which sporting activities does someone in your household take part and how often? (all data)





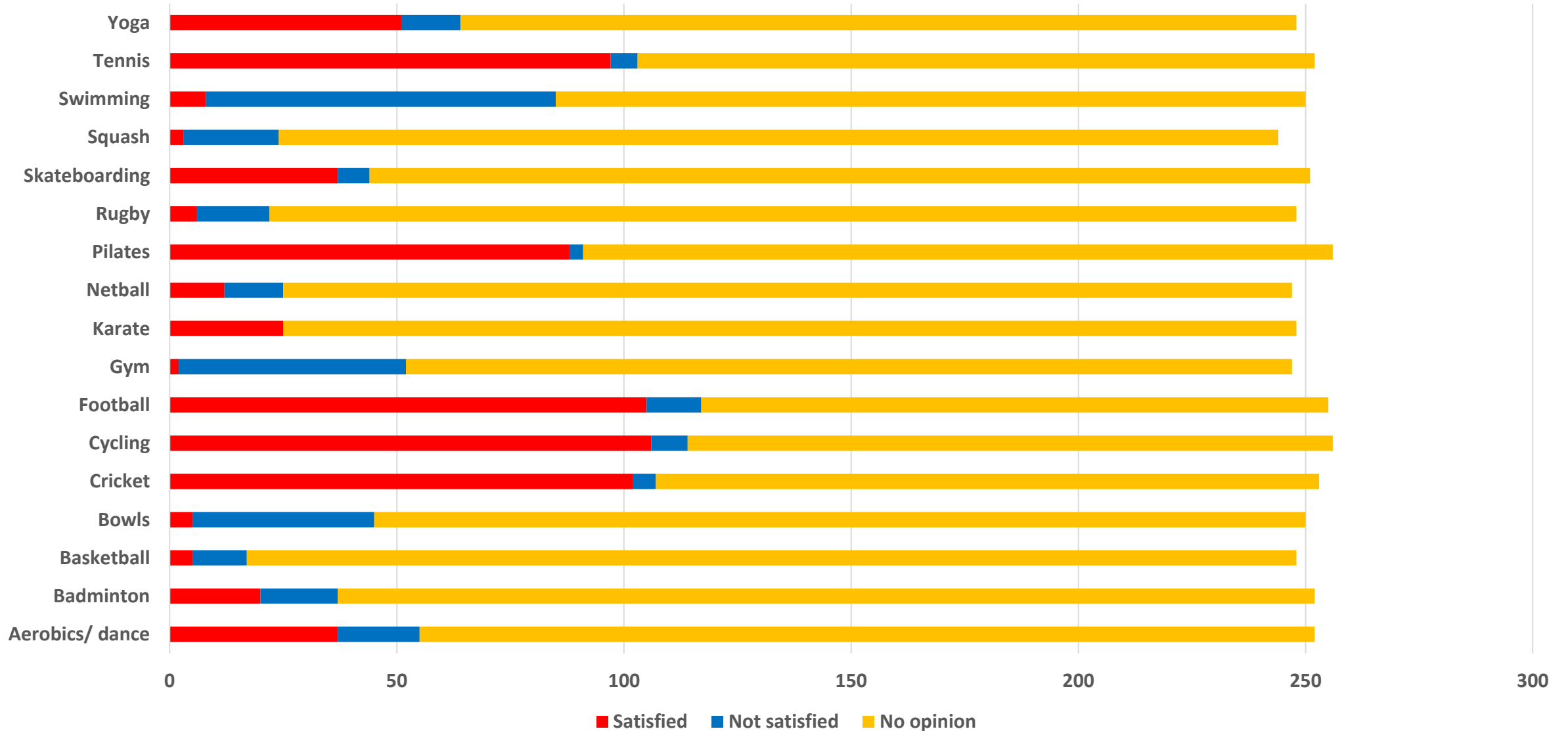
# In which sporting activities does someone in your household take part and how often? (Weekly/monthly)



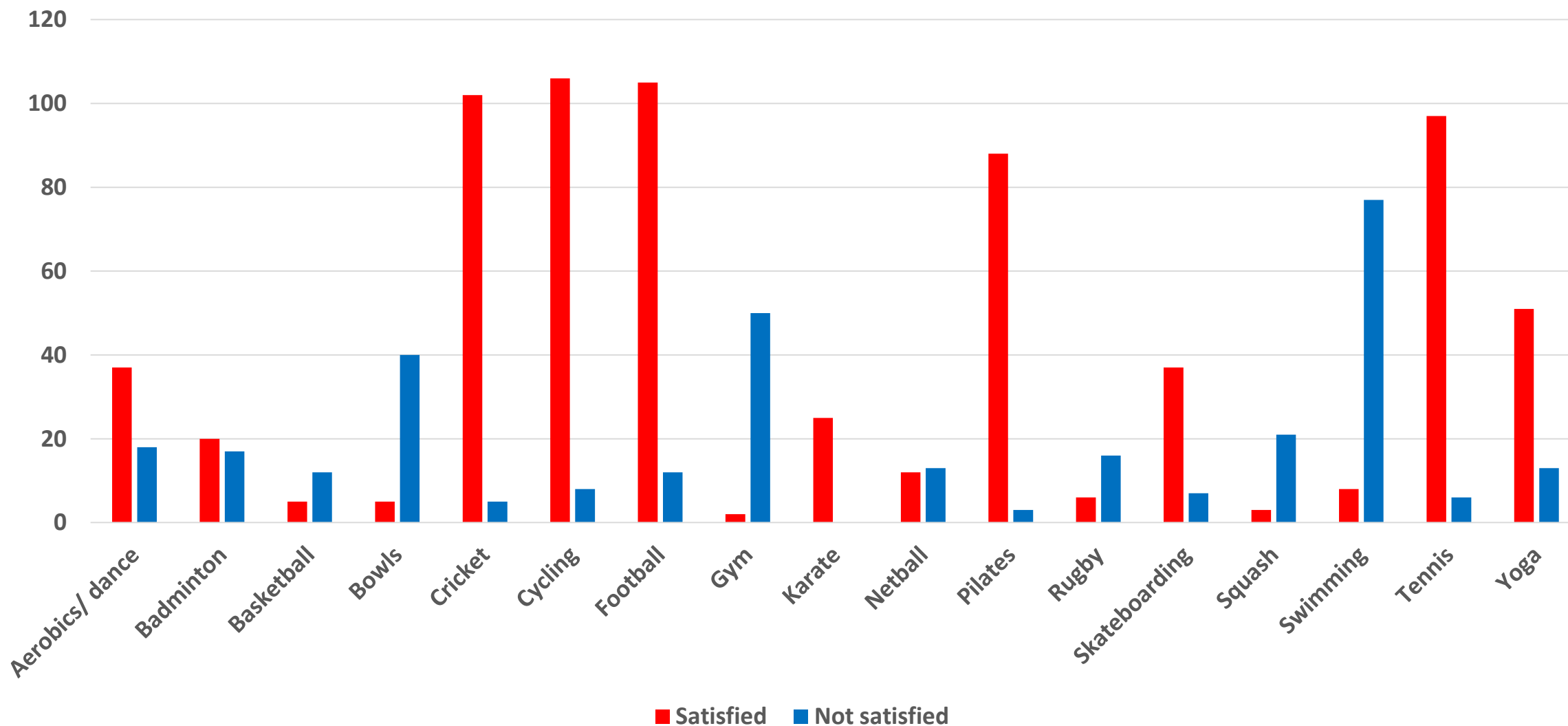
## Other sporting activities undertaken

- **Golf**
- **Gym classes/ gymnastics**
- **Zumba**
- Tai chi
- Many citing that they are elderly and don't do much sport
- Shooting
- Hockey
- Fishing
- Skiing
- Pool/snooker
- Archery
- Offshore sailing

# Sporting Activities - Does the village sufficiently cater for the following sports? (all data)



# Sporting Activities - Does the village sufficiently cater for the following sports? (excluding no opinion)



# Comments about sports and recreational amenities

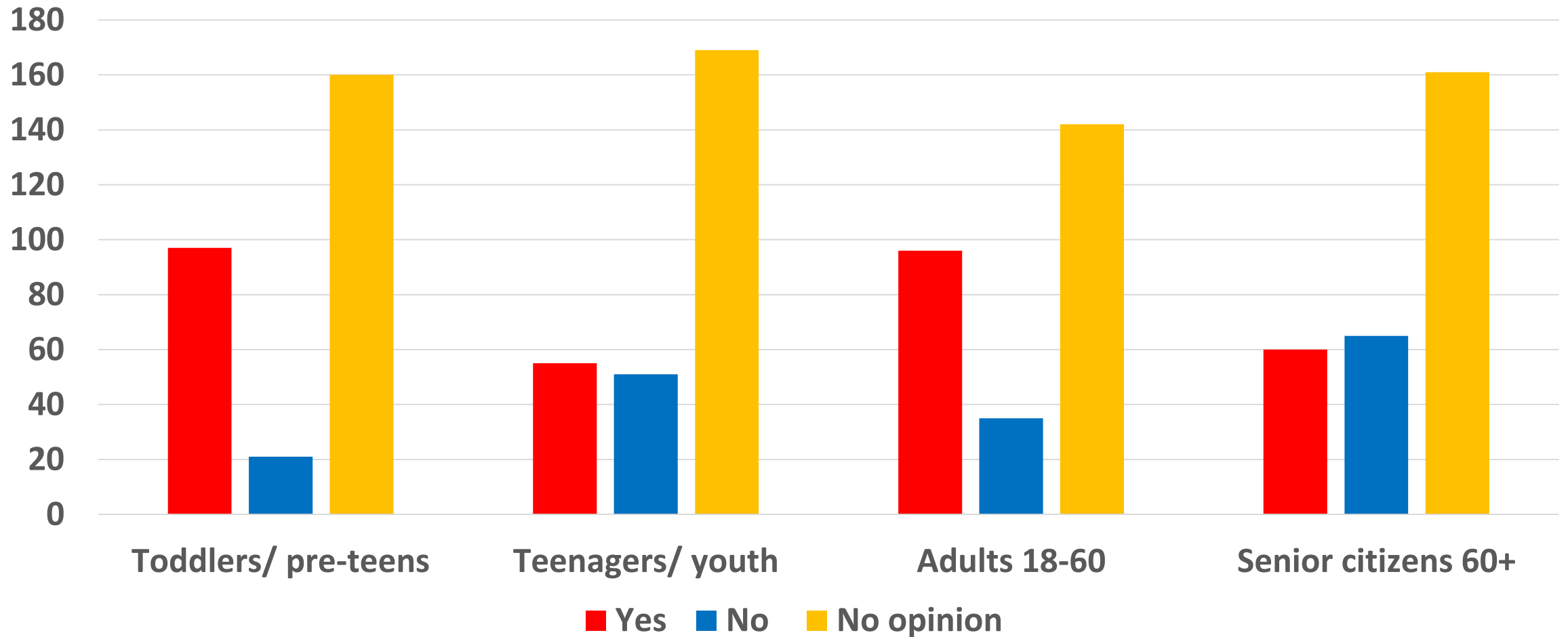
## Facilities sought:

- Bridge club
- Archery
- More for teenagers
- Improved playground facilities
- More allotments
- Swimming pool
- Table tennis
- A library
- Exercise for the elderly
- Bowling green (on the donkey meadow?)
- Improvements to the recreation ground
- Gym/ outdoor gym
- Hockey
- Astroturf pitch for multi-use
- Squash
- Table tennis

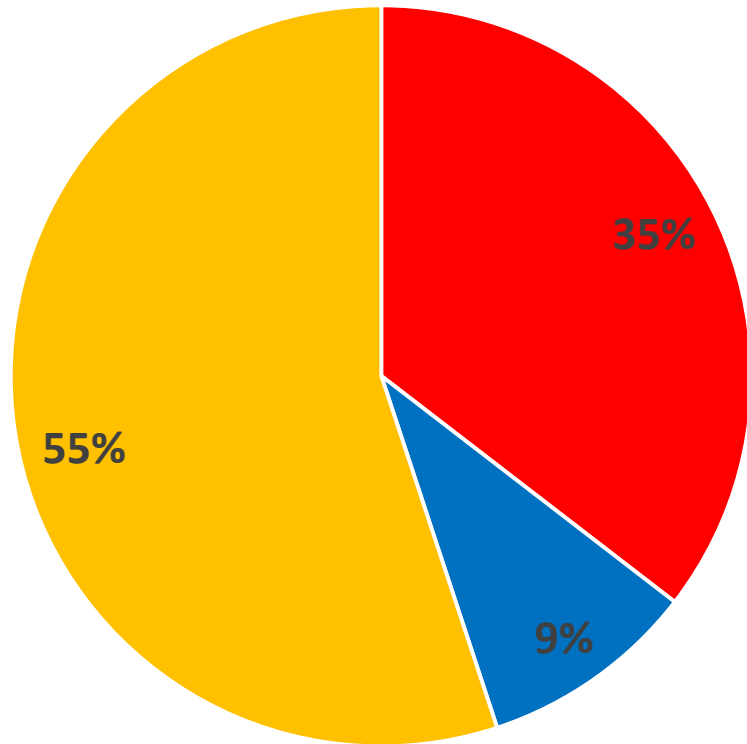
## Other comments:

- Walking is good
- Letchworth has a leisure centre for those seeking more alternatives
- Satisfied with the current provision

# Do you think the current sports and leisure activities provide adequately for the following age groups?



# Does Ashwell have a sufficient number of pitches?

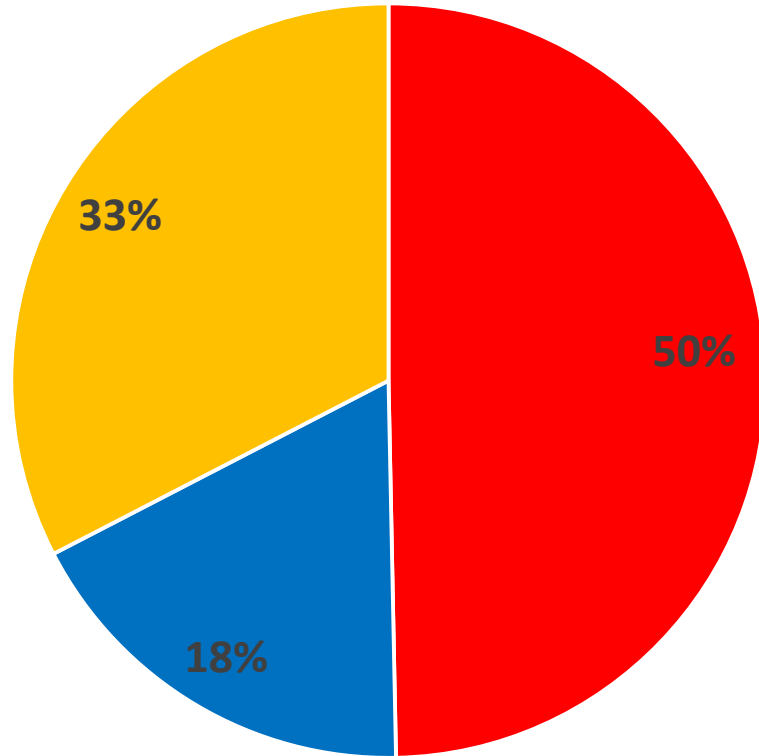


■ Yes ■ No ■ No response

## What would you like to see?

- Astroturf pitch for multi-use
- More football pitches/ larger pitches
- A hard pitch for netball or basketball
- More parking available at the current provision
- An extension to the recreation ground
- An updated pavilion

# Do you feel the current Lucas Lane Recreational Ground is fit for purpose?



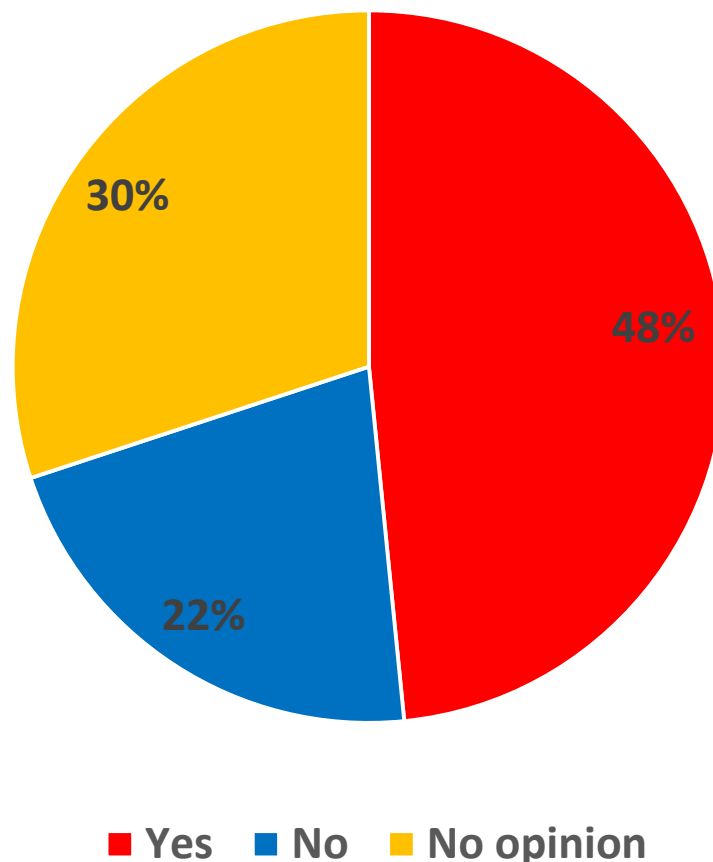
■ Yes ■ No ■ No opinion

## What could be improved?

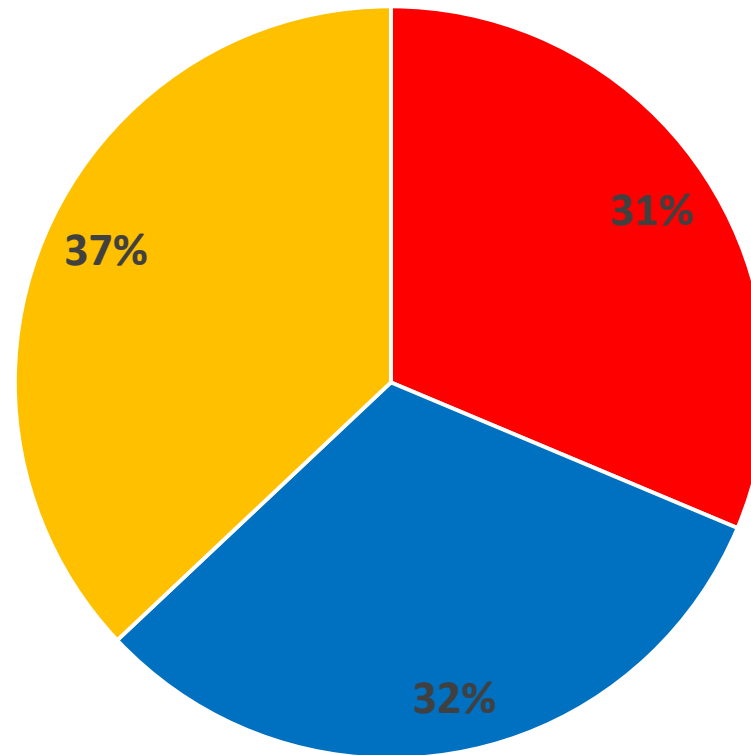
- The equipment needs updating
- More playground equipment for children
- Existing equipment is aimed at very young children
- We need more for older children and teenagers
- Could we have adult gym equipment? Or agility trail?
- There are too many cars around making it dangerous
- Over focus on protecting the cricket pitch
- Football pitch could be more winter-ready
- Area needs to be expanded
- The cricket pitch is too close to the children's playground
- We need to upgrade the pavilion
- Improved toilet facilities



Would you support the construction of a suitably designed and appropriately sized sports area and pavilion?

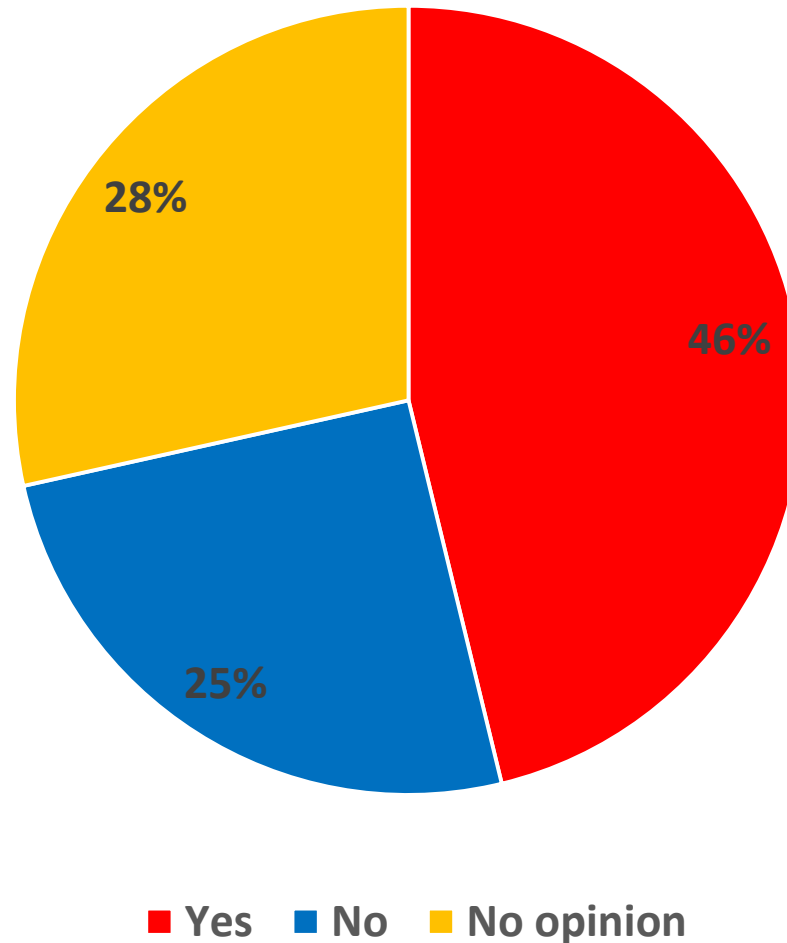


Would you like to see an adult outdoor gym on the recreation ground?

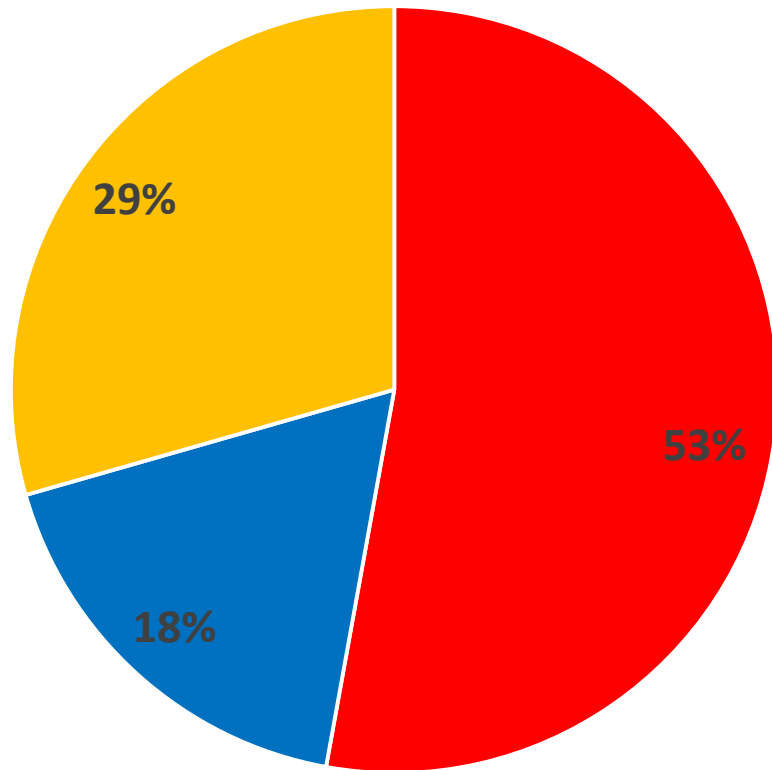


■ Yes ■ No ■ No opinion

Would you support the construction of an indoor sports facility?



Currently there is one long established recreational area on the Recreation Ground. Do you think this is sufficient?



■ Yes ■ No ■ No opinion

### What would you like to see?

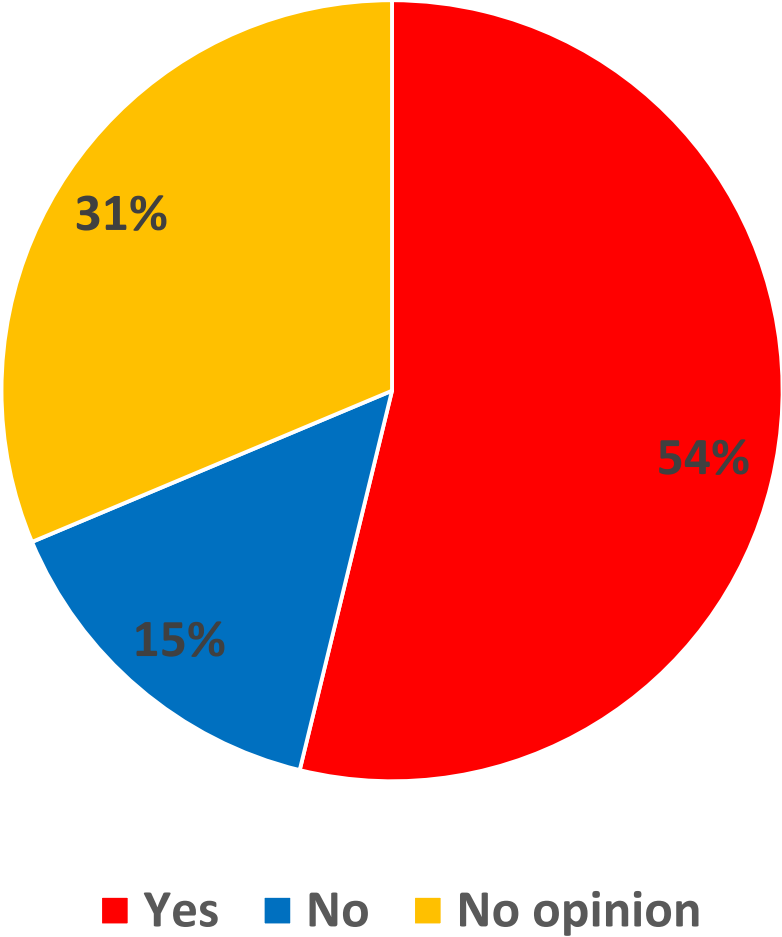
#### Better playground provision:

- More equipment serving a greater range of ages
- More challenging play equipment – rope swing, zip wire
- More for 9-12 ages. There is already lots for younger children
- More swings; climbing wall; basketball hoops
- Wall to hit balls against to stop balls entering cricket area
- A playground nearer the centre of the village
- Other areas – Steeple, Fairfield Park – have better facilities

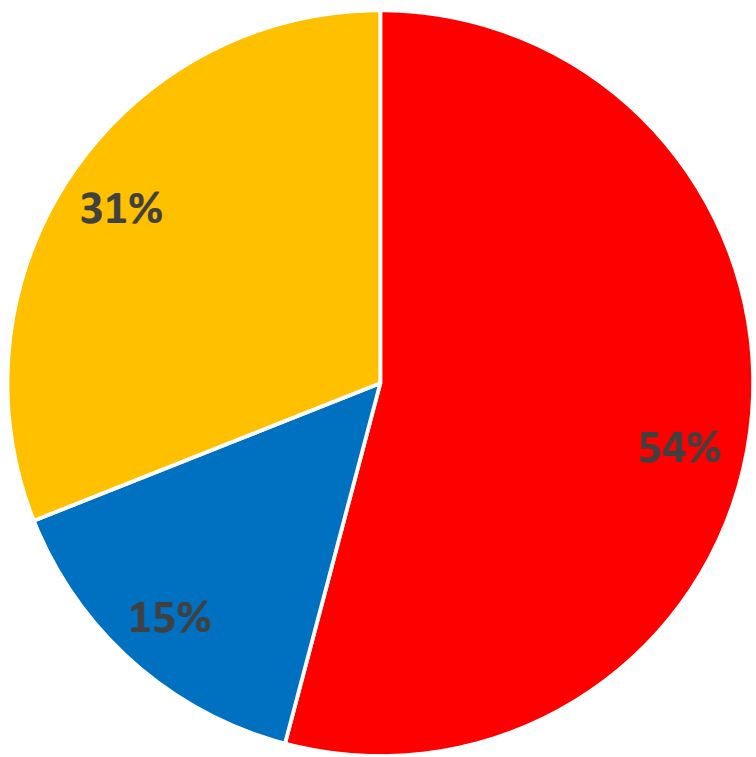
#### Other ideas:

- Multi-purpose sports pitch
- Improved toilet facilities
- Dog walking area
- Make better use of the recreational facilities at the school
- Maintain the facilities better – too much litter
- Tennis courts – there are unused ones in Rolly's Lane
- Indoor facilities
- An improved pavilion

The playground is currently combined with the pavilion and sports field. Is this ideal?

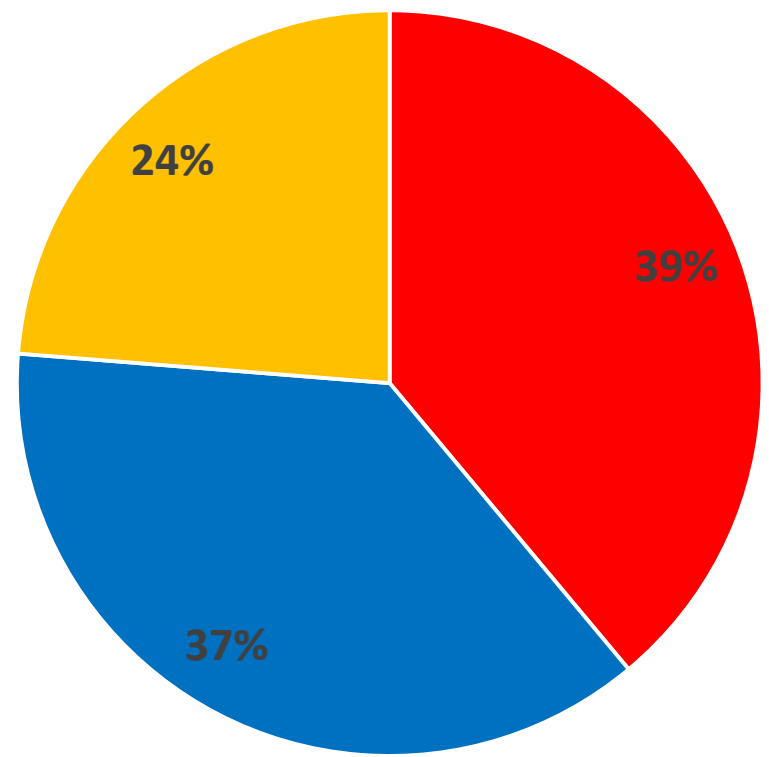


Would you like further funding to be made available for sports and recreation should the opportunity arise?



■ Yes ■ No ■ No opinion

Would you be prepared to contribute financially through an additional parish precept to fund improved sporting and leisure facilities?

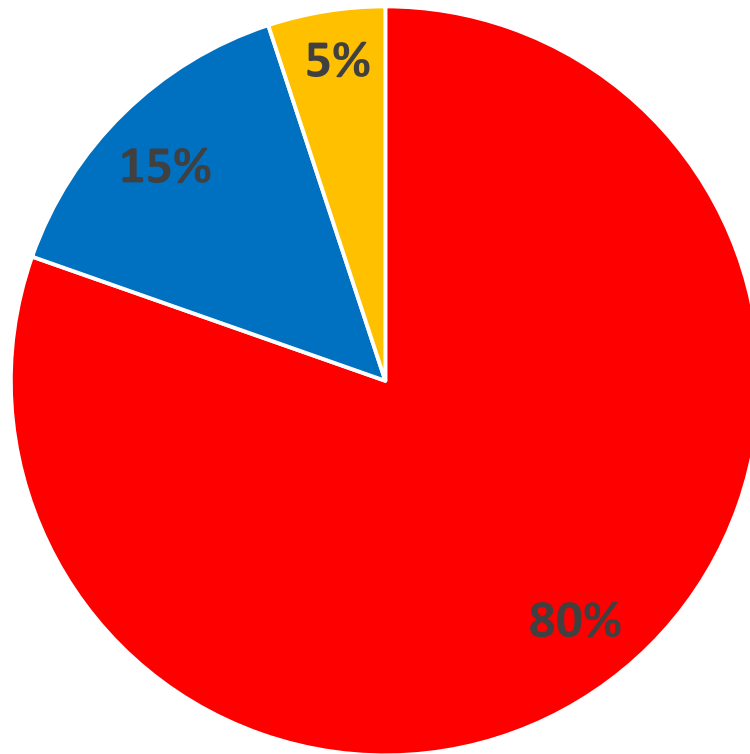


■ Yes ■ No ■ No opinion



Traffic and transport

# Does Ashwell have a traffic problem?



■ Yes ■ No ■ No opinion

**64%** of respondents consider speeding traffic to be a problem

**76%** would like to see a 20mph limit across the village



# On-street parking in the village

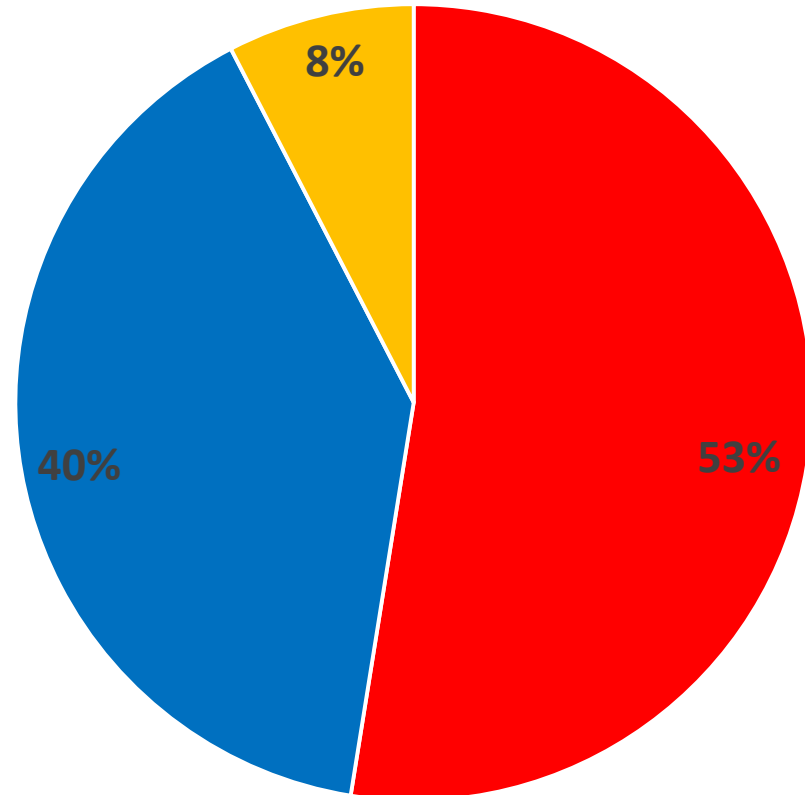
**28%** of respondents park in the street (on the road)

**61%** do not think there is enough on-street parking in the village

**187 comments** were received about how to improve the situation including:

- Reduce cars on the road - encourage people to use their garages; provide more buses; cycle routes
- Make the village less attractive as a rat-run; reduce HGV weight limit in the village
- Initiate resident's parking permits – particularly in heavily congested areas e.g. High Street
- Designate specific on-street parking areas
- Build a new car park, perhaps in the unused fields, for residents and visitors; improve Rec parking
- Undertake more research as to car volume and origins
- Ensure all new housing has 2 car parking spaces off-road
- Slow the traffic down – 20mph; speed cameras; traffic calming/ passing places along the High Street
- Regulation of poor parking; yellow lines; time limits on parking
- Stop commuters parking on the streets
- More disabled spaces

# Do you think a centrally located car park would improve street parking?



■ Yes ■ No ■ No opinion

## Most frequent locations suggested:

- Donkey meadow – if done sympathetically
- Dixies meadow
- No suitable locations/ can't think of any

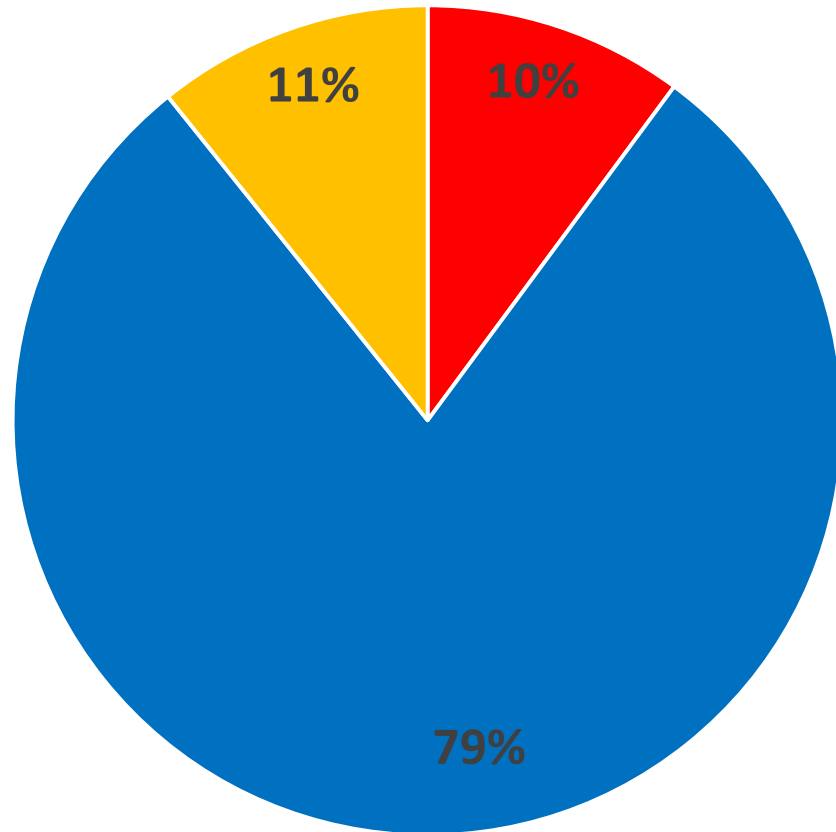
## Less frequent suggestions:

- Use the verges
- Corner of Lucas Lane
- Common land green area
- The High Street, field just past Village Store
- Expand surgery car park
- BT Telephone exchange building
- Rose and Crown car park

## Other comments:

- Would need to be developed sympathetically
- We should tackle the cause not the effect
- People should use their garages

# Do you think car parking for Ashwell and Morden station is adequate?

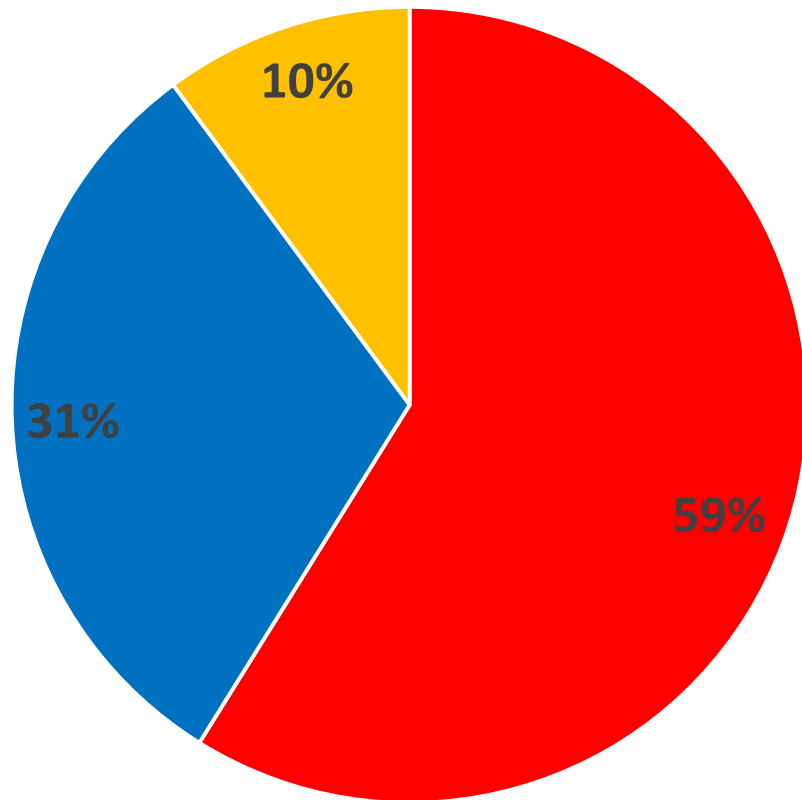


■ Yes ■ No ■ No opinion

## 190 comments on how to improve including:

- A bigger car park including set down area
- Reasonably priced
- What happened to the previous car park that closed?
- Can we acquire land nearby for a car park?
- Lobby the local authority for space/better rates
- Provide a regular bus from the village
- Encourage cycling

# Do you think car parking for Ashwell and Morden station is adequate?

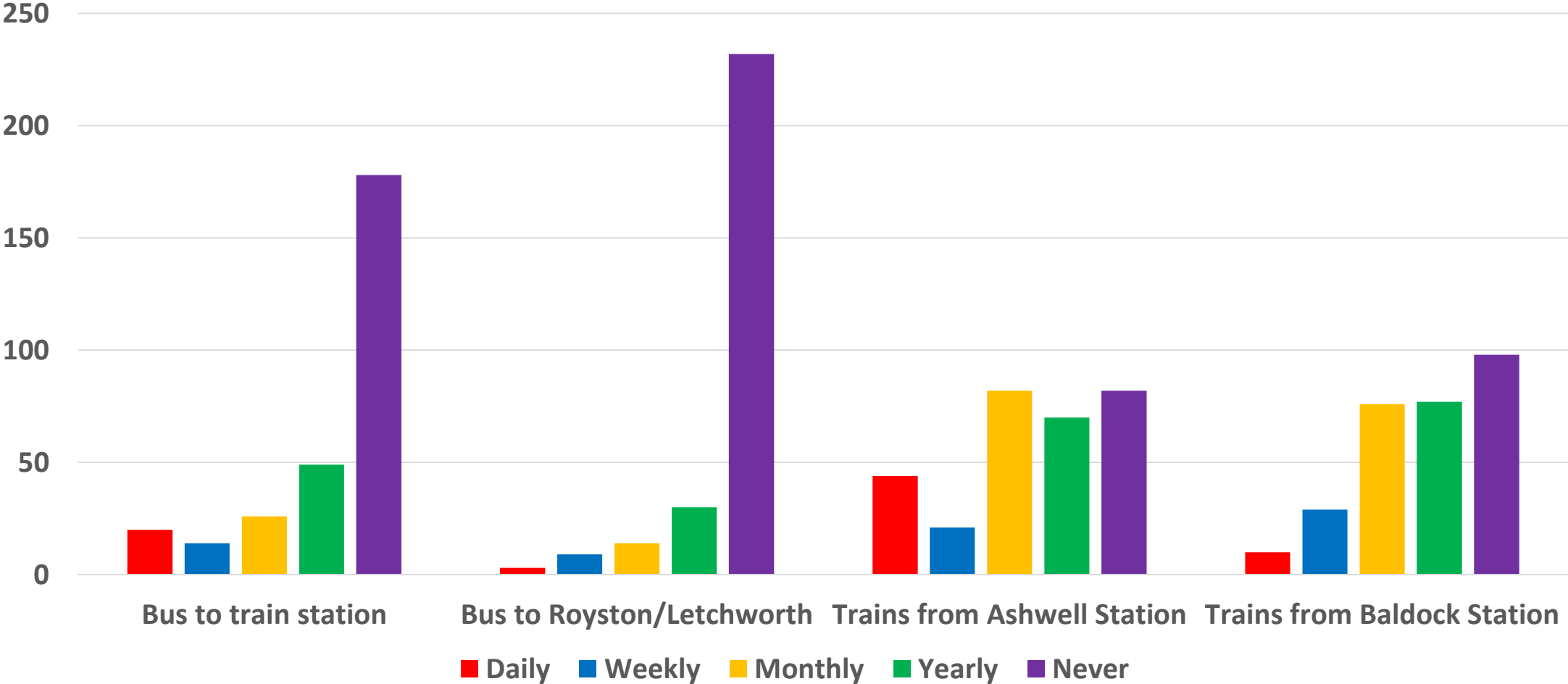


■ Yes ■ No ■ No opinion

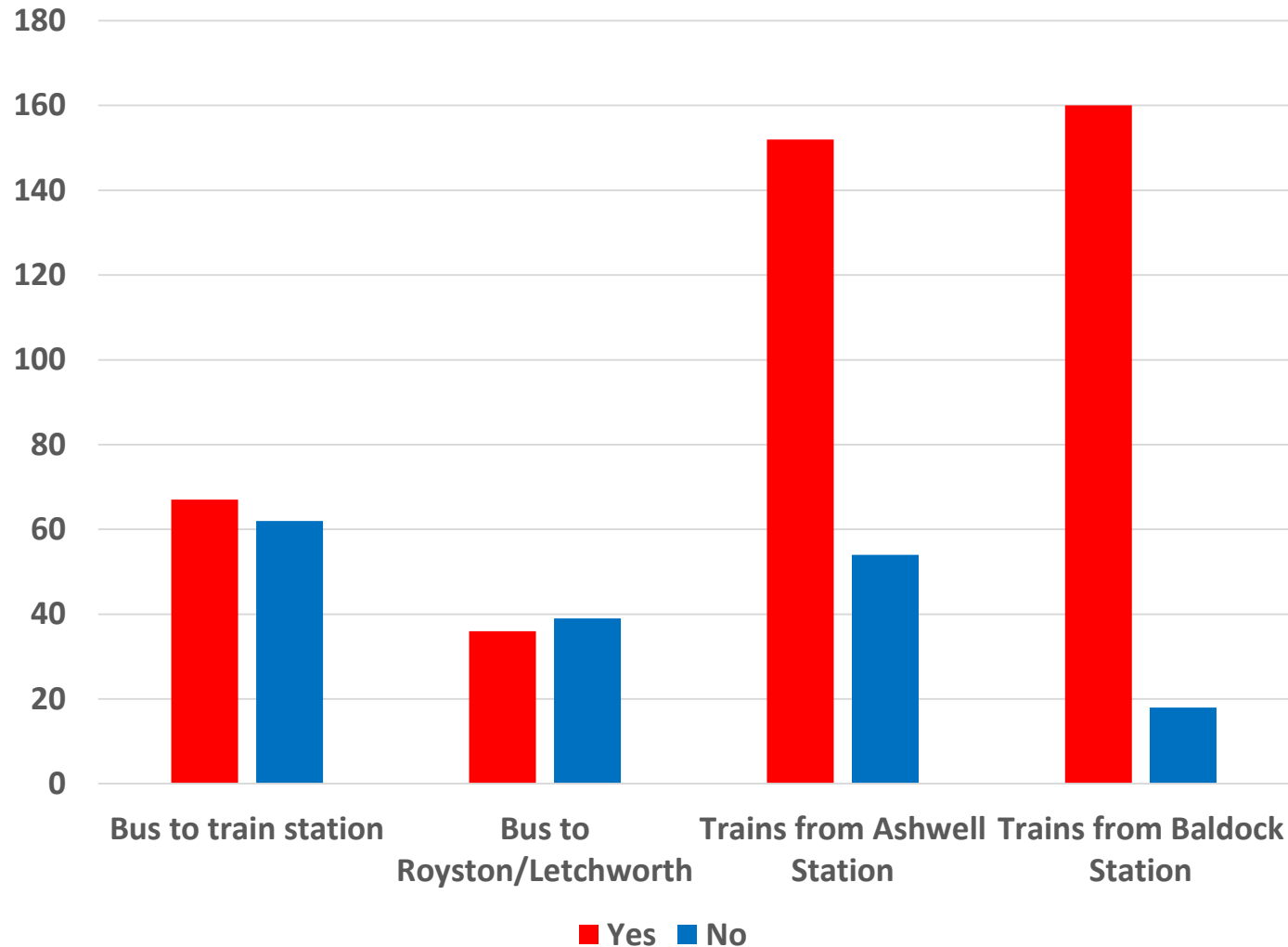
## 153 comments on how to improve including:

- 20 mph limit through the village
- Restrict heavy lorries – weight limit; improved signage
- Improve parking provision to remove cars from the street
- Consider traffic calming measures
- Child/slow down signs at the entrance points to the village
- One-way system on the High Street
- Traffic calming measures

# Do you use the following local transport facilities?



# Does the transport serve your needs adequately?



**92 comments on how to improve including:**

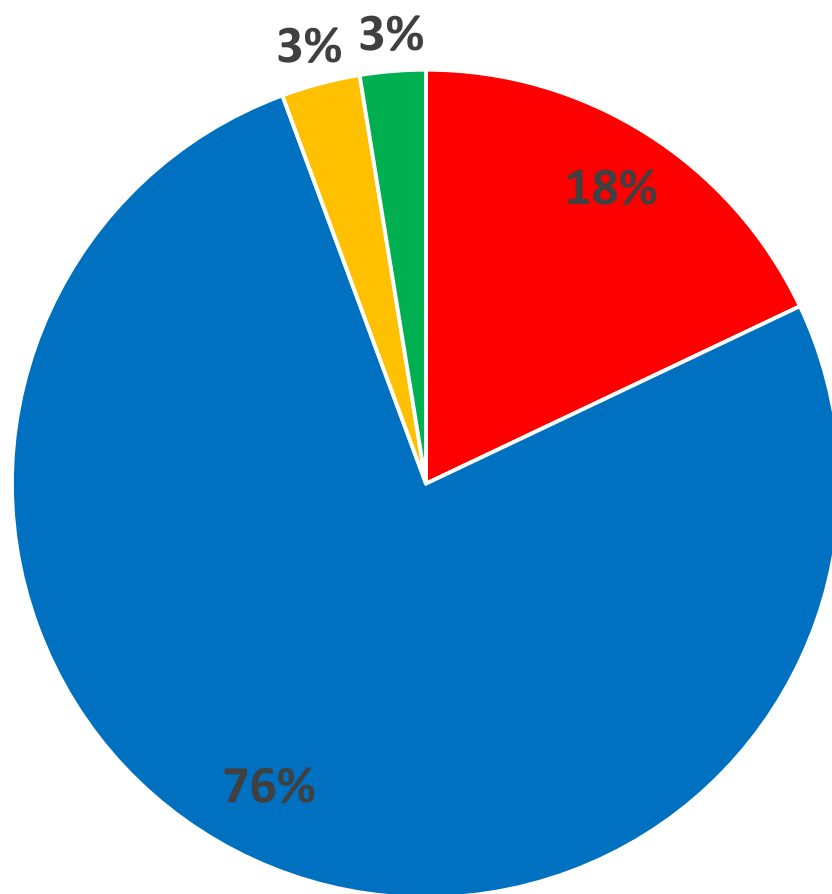
## Buses:

- More frequent
- Better co-ordinated service
- Later into the evening
- Offer dial-a-ride
- Too long a trip to main towns with waiting times
- Is there a taxi service locally?

## Trains:

- Need more parking at the station
- Worried about cuts to services
- Need more stopping trains
- More regular services to Kings Cross
- Increased seating at peak times

# If you use Ashwell station how do you get there?



■ Bus ■ Car ■ Cycle ■ Walk

**76%** travel to the station by car

**Ideas to make it easier to get to the station include:**

- A dedicated footpath/ cycleway from locations around the village
- A local taxi service
- More parking including drop-off
- Improved street lighting
- Buses later in the morning, not just for commuters
- A lift

# What other transport issues should the Neighbourhood Plan address?

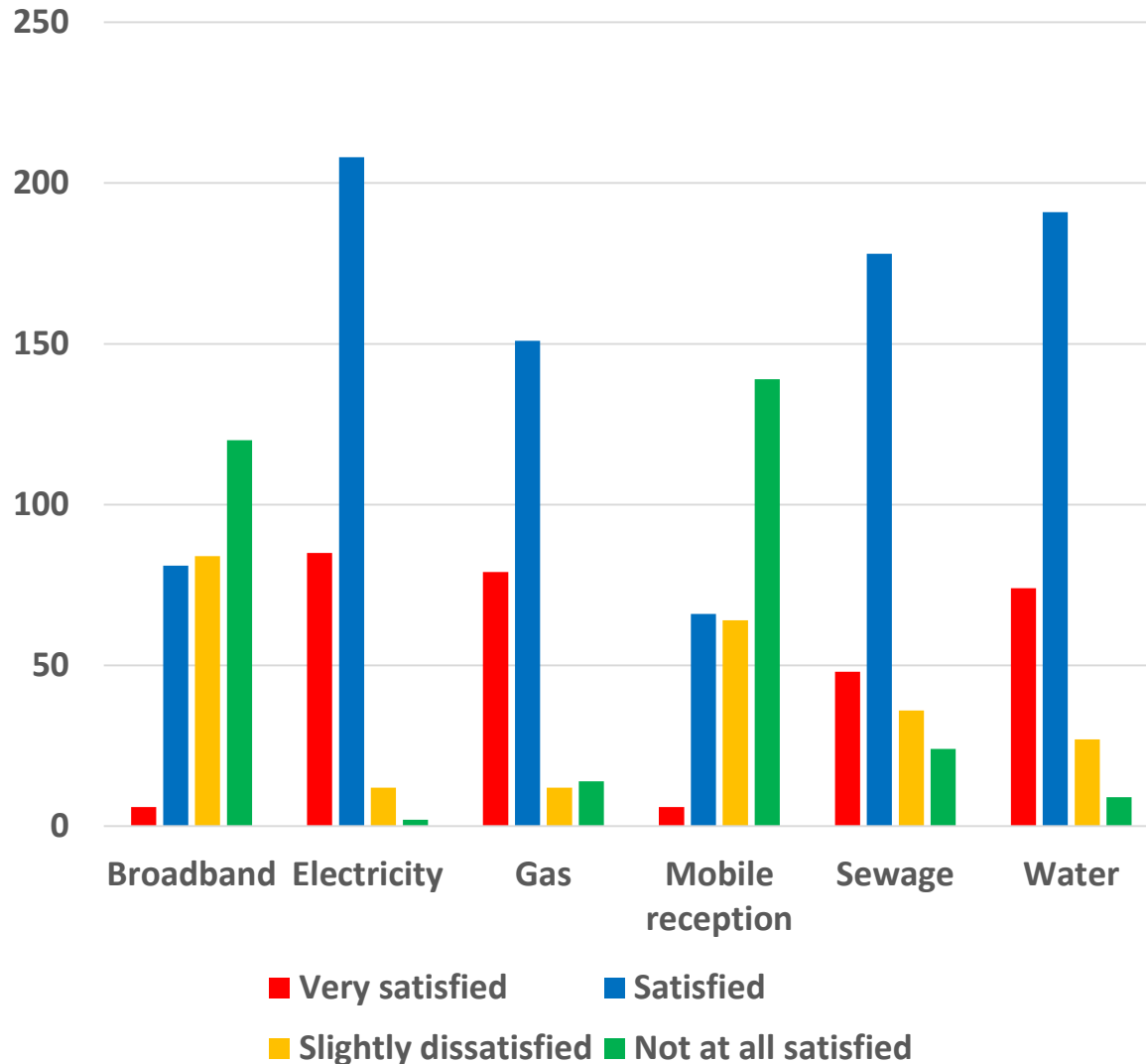
- Tackle speeding traffic – signage, traffic calming, 20mph limit, cameras
- Restrict HGVs – weight limit, signage
- Better cycleways and more linked-up footpaths
- More parking including for workers in the village
- Encourage safety for children
- Restrict rat-running
- Increase options for older residents to get to the hospital
- Tackle inconsiderate parking
- Address dangerous junctions – e.g. A505 Kingsland Way/Slip End
- Newnham Rd crossing sign hard to see
- Retain village feel by restricting development





Utilities

# How satisfied are you with utility services in Ashwell?



**120** comments, majority about broadband and mobile:

- Very slow internet speed
- Broadband and mobile need to be sorted urgently
- Sometimes we cannot get a mobile signal in our house
- Needed for businesses

**But also:**

- No gas to Sunnymead
- Water pressure is frequently low
- Sewers get blocked especially around Christmas
- More rural areas don't have gas/sewage

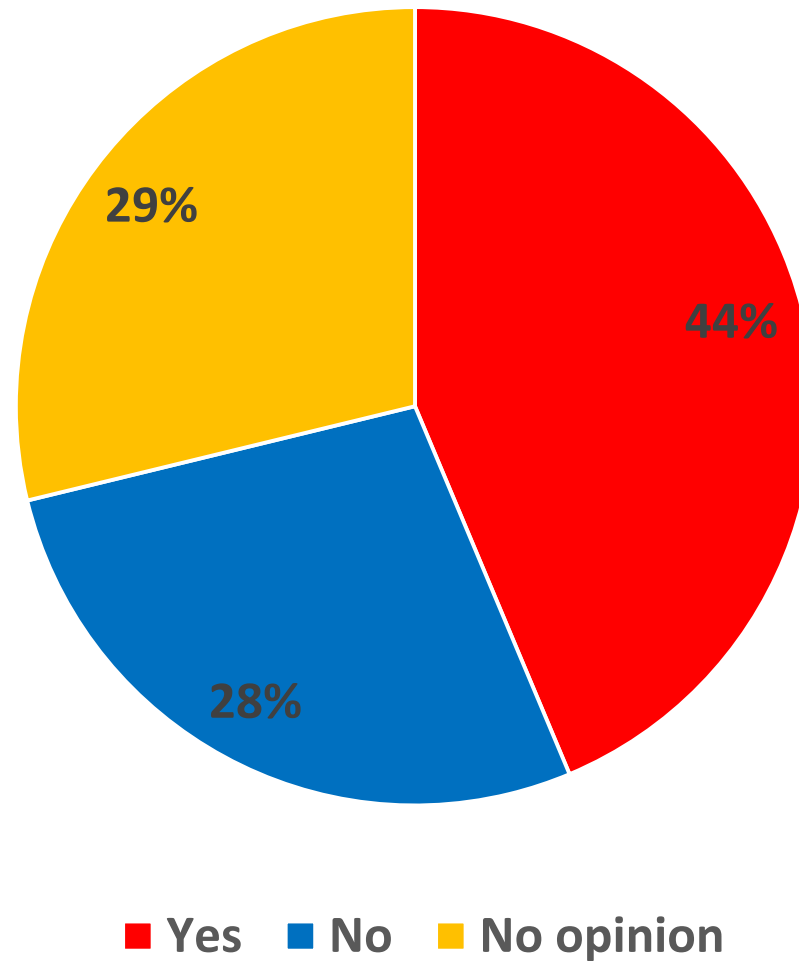
**Other services commented on:**

- More road sweeping e.g. in Autumn
- Maintenance of hedges, banks and verges for better vehicle visibility
- More cycle routes
- We need a taxi company

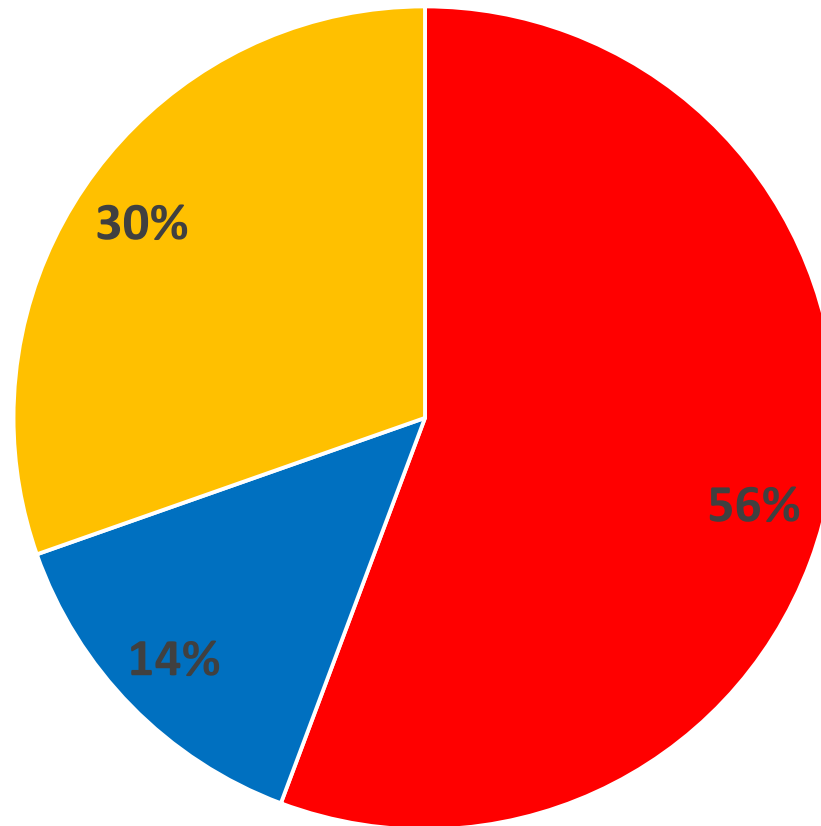
ASHWELL  
AVILLAGE

New build

Would you support self-build housing in Ashwell if the land could be found?



Would you see a green cemetery in Ashwell if the land could be found?



■ Yes ■ No ■ No opinion